Fiscal Year: 2014-2015

Quarter: 2 PSA: 1

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 529

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 24 65-74: 33 Caucasian: 77 75-84: African American: 20 85+: Native American/Native Alaskan: 12 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 89 **CLIENT GENDER** Cambodian: Male: 30 Chinese: Female: 59 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 89 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 42 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 60 Samoan: Institutionalized: 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 1 0 Client Declined to Provide Information: 4 Rural: 58 Total: 89 Greatest Economic Need (Minority):

Fiscal Year: 2014-2015

Quarter: 2	PSA: 1	

Greatest Economic Need (Non-Minority): 32

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUAR d by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		4	10	0	0
A2. Contracts/Warranties:		3	0	0	0
A3. Other Consumer/Finance:		2	3	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		8	8	0	0
C2. Conservatorship:		1	0	0	0
C3. Other Family:		0	1	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		4	4	0	1
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		2	1	1	0
HOUSING	•				
E1. Landlord-Tenant (Subsidized or Private Housing):		12	13	4	3

Fiscal Year: 2014-2015 PSA: Quarter: 2 E2. Real Property: Home loans/ 0 0 0 Foreclosure/Reverse Mortgages: E3. Other Housing: 0 0 **INCOME MAINTENANCE** 3 0 F1. Social Security: 0 F2. Supplemental Security Income (SSI): 3 3 2 0 F3. Pensions/Retiree Benefits: 0 0 0 0 F4. Other Income Maintenance: 0 1 **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 G3. Other Individual Rights: 1 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 45 39 0 0 H2. Advance Health Care Directives (AHCD): 12 12 0 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 0 0 0 0 **TOTAL CASES OPENED IN QUARTER:** 96 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 104 8 4 TOTAL ESTIMATED CASE WORK HOURS SPENT: 518 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA** TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Fiscal Year: 2014-2015

Quarter: 2 PSA: 1

Date	Location Topic (If Applicable)		Targeted Audience	Est # of Est. Participants Hours	
Provider Name:	Legal Services o	f Northern California			
County(ies) Humboldt, Del No	rte			
12/16/14	LSNC Eureka	Civil Clinic	Seniors	1 0.5	
12/9/14	LSNC Eureka	Family Clinic	Seniors	2 1	
12/2/14	HSRC	Elder Law Clinic	Seniors	3 1.5	
11/25/14	LSNC Eureka	Bankcruptcy Clinic	Seniors	2 1	
11/18/14	LSNC Eureka	Civil Clinic	Seniors	4 2	
11/4/14	HSRC	Elder Law Clinic	Seniors	4 2	
10/28/14	LSNC Eureka	Bankcruptcy Clinic	Seniors	1 0.5	
10/21/14	LSNC Eureka	Civil Clinic	Seniors	2 1	
10/7/14	HSRC	Elder Law Clinic	Seniors	2 1	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

9
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

11

Fiscal Year: 2014-2015

Quarter: 2 PSA: 2

Total Unduplicated Client Count for Quarter: 50

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 646

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 16 65-74: 23 Caucasian: 39 75-84: African American: 11 85+: 0 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 50 **CLIENT GENDER** Cambodian: Male: 22 Chinese: Female: 28 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 50 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 38 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 33 Samoan: Institutionalized: 0 1 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 3 Race Unknown/Some Other Race: Limited English: 0 0 Client Declined to Provide Information: 0 Rural: 36 Total: 50 Greatest Economic Need (Minority): 8

Fiscal Year: 2014-2015

Quarter: 2	PSA:	2
Greatest Economic Need (Non-Minority):		34
Greatest Economic Need (Minority Status	Unknown):	0

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)		CASI (Total Cases Closed	rER Legal Problem Code)	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		1	1	1	0
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		0	1	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	1	1	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		0	0	0	1
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		34	34	5	3

Fiscal Year: 2014-2015 PSA: Quarter: 2 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL CASES OPENED IN QUARTER: TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT:

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
		INFORMATION ON SPECIAL O	UTREACH ACTIVITIES					
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				

Fiscal Year: 2014-2015

Quarter: 2 PSA: 2

Provider Name:	Legal Services of No	gal Services of Northern California								
County(ies)	Shasta, Siskiyou, Tri	nsta, Siskiyou, Trinity Lassen and Mo								
11/21/14	Shasta Commission on Aging	Presentation regarding LSNC services and identified issues	Commission on Aging	7 2						
10/28/14	Golden Umbrella, Weaverville	Presented to Golden Umbrella's Senior Corps on services	Senior Corp	6 3.5						
10/15/14	Golden Umbrella, Burney	Presented to Golden Umbrella's Senior Corps on services	Senior Corp	5 4						
10/14/14	Shasta College	Provided information re Senior Services	Seniors and outreach persons	5 0.4						

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2014-2015

Quarter: 2 PSA: 3

Total Unduplicated Client Count for Quarter: 137

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 508

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 38 65-74: 56 Caucasian: 122 75-84: African American: 35 85+: 8 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 137 **CLIENT GENDER** Cambodian: Male: 46 Chinese: Female: 91 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 137 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 1 75 Guamanian: 0 Homebound: 0 Hawaiian: Lives Alone: 83 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 0 Client Declined to Provide Information: 0 Rural: 82 Total: 137 Greatest Economic Need (Minority): 9

Fiscal Year: 2014-2015

3

Greatest Economic Need (Non-Minority): 71

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Cod			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		19	13	2	2	
A2. Contracts/Warranties:		7	3	4	1	
A3. Other Consumer/Finance:		3	4	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		2	2	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	0	1	0	
C2. Conservatorship:		2	2	0	0	
C3. Other Family:		10	0	12	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		5	5	1	1	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		4	4	1	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		28	25	5	2	

Fiscal Year: 2014-2015

Quarter: 2	PSA:	3			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		20	19	2	2
E3. Other Housing:		1	2	0	0
INCOME MAINTENANCE					
F1. Social Security:		1	1	1	1
F2. Supplemental Security Income (SSI):	6	2	3	1
F3. Pensions/Retiree Benefits:		0	0	1	0
F4. Other Income Maintenance:		2	2	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation	n:	1	0	0	0
G3. Other Individual Rights:		0	0	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		13	25	3	0
H2. Advance Health Care Directives	(AHCD):	6	2	4	0
H3. Financial Powers of Attorney:		6	2	4	0
H4. Other Miscellaneous:		0	0	0	0
TOTAL CASES OPENED IN	QUARTER:	137	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
	·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			113	44	10

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
		INFORMATION ON SPECIAL O	UTREACH ACTIVITIES					
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				

Fiscal Year: 2014-2015

Quarter: 2 PSA: 3

Provider Name:	Legal Services of I	al Services of Northern California								
County(ies)	Butte, Colusa, Gler	e, Colusa, Glenn, Plumas, Tehama								
12/4/14	Tehama Co.	Presentation to Villa Columba	Seniors	30	9					
11/14/14	Tehama Co.	Homeless/Low Income Fair	All	50	18					
11/13/14	Butte Co.	Guardianship Clinic	Caregivers	3	2					
11/5/14	Butte Co.	Presentation to Indian Housing Authority	All	4	1					
10/20/14	Plumas Co.	Presentation to Family Court Services	All	6	1					
10/9/14	Butte Co.	Guardianship Clinic	Caregivers	3	2					

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE						
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours		
Provider Name:	Legal Services of	Northern California				
County(ies)	Butte, Colusa, Glen	n, Plumas, Tehama				
12/16/14	Butte Co.	Presentation to Greater Chico Homeless Task Force on health – access and other issues.	All	30 2		
12/9/14	Tehama Co.	Presentation at Corning Senior Center	Seniors	10 2		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2014-2015

Quarter: 2 PSA: 4

Total Unduplicated Client Count for Quarter: 559

Total Cases Closed in Quarter: 745

Total Units of Service for Quarter (Unit=1 Hour): 2604

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	167	Two or More Races:	1			
65-74:	224	Caucasian:	394			
75-84:	125	African American:	61			
85+:	43	Native American/Native Alaskan:	7			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	559	Asian Indian:	7			
CLIENT GENDER		Cambodian:	0			
Male:	212	Chinese:	6			
Female:	347	Filipino:	5			
Client Declined to Provide Information:	0	Japanese:	1			
Total:	559	Korean:	1			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	306	Vietnamese:	0			
Homebound:	30	Guamanian:	0			
Lives Alone:	308	Hawaiian:	1			
Institutionalized:	8	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	16	Other Asian/Pacific Islander:	0			
Limited English:	24	Race Unknown/Some Other Race:	64			
Rural:	155	Client Declined to Provide Information:	11			
Greatest Economic Need (Minority):	68	Total:	559			

Fiscal Year: 2014-2015

Quarter: 2 PSA: 4

Greatest Economic Need (Non-Minority): 252

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	5		48	17	2	
A2. Contracts/Warranties:	2		25	9	0	
A3. Other Consumer/Finance:	3	7	40	3	0	
EMPLOYMENT						
B1. Discrimination:		3	3	1	0	
B2. Other Employment:		3	11	5	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1		16	0	1	
C2. Conservatorship:			3	0	2	
C3. Other Family:	1	3	12	1	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	18		7	7	3	
D2. Medicare:	12		9	5	0	
D3. Other Health/Community Based Care:	18		10	1	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	155		147	28	6	

Fiscal Year: 2014-2015

Quarter: 2	PSA:	4			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		53	48	4	3
E3. Other Housing:		21	19	12	0
INCOME MAINTENANCE					
F1. Social Security:		10	13	2	1
F2. Supplemental Security Income (SSI):		9	7	4	1
F3. Pensions/Retiree Benefits:		14	6	7	1
F4. Other Income Maintenance:		12	15	2	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		3	1	1	0
G2. Elder Abuse/Neglect/Exploitation:		26	26	1	0
G3. Other Individual Rights:		29	33	1	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		60	70	10	1
H2. Advance Health Care Directives (AHCI	0):	30	14	4	0
H3. Financial Powers of Attorney:		9	8	3	0
H4. Other Miscellaneous:		5	5	0	0

TOTAL CASES OPENED IN QUARTER: 642 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES

596

REPRESENTATION

21

128

TOTAL ESTIMATED CASE WORK HOURS SPENT:

2556

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Groups Targeted By Date Location Type of Outreach Activity Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 4

Provider Name:	Legal Services of North	thern California			
County(ies)	Nevada, Placer, Sierra				
10/28/14	Nevada City	Update on LSNC/NC services and office hours for Seniors to RSVP and Nevada County 211	Senior Service Providers	25	3
County(ies)	Yolo				
10/20/14	Winters	Brief intro to legal services	Winters seniors	13	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hour
vider Name:	Legal Services of Nor	thern California		
County(ies)	Nevada, Placer, Sierra			
11/18/14	Roseville	*PRESENTATION* Education Enrollment Rights & Disciplinary Procedures	Primary Care Taker for Students	35
11/12/14	Nevada County Government Center	*PRESENTATION* LSNC Mother Lode Regional Program Services	Elder Care Collaborative: Senior Service Providers	22 6
11/4/2014	Auburn KAHI Radio Station	*PRESENTATION* KAHI Radio 950 AM Sierra Foothills Station	Seniors	1000 4
10/31/14	Auburn	Presentation Planning: KAHI Radio Legal Services Programs	Seniors, families and caregivers	400 0
10/30/14	Auburn & Nevada City	Information to callers about Elder rights	Families of Seniors	5 0.
10/15/14	Auburn Unity Church	*PRESENTATION* Health Rights	Seniors	19

Fiscal Year: 2014-2015

Quarter: 2 PSA: 4

11/24/14	4 Winters	Wills and Advance Health Care Directives	Winters seniors		14	1.9
10/1/20:	14 Winters	End of life planning	Seniors group		5	4.2
Provider Nam	ne: Sacramento Senior L	egal Services	•	•	,	
County(i	ies) Sacramento					
10/25/14	Town Hall Meeting at Pioneer Towers	Overview of SLH services	Seniors		11	4.2
10/25/14	4 MAN's Harvest Festival	Overview of SLH services	Seniors		45	2.6
10/6/14	Sacramento LAAC Webinar	Introduction to Senior Legal Services	Service Providers		24	3.5
Provider Nam	ne: Yuba Sutter Legal Ce	enter				
County(i	ies) Sutter and Yuba					
12/30	Yuba County Senior Center	2015 changes	seniors		10	1
10/30	Yuba City Senior Center	Transferring property	seniors		15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 43

Fiscal Year: 2014-2015

Quarter: 2 PSA: 5

Total Unduplicated Client Count for Quarter: 58

Total Cases Closed in Quarter: 68

Total Units of Service for Quarter (Unit=1 Hour): 643

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 25 65-74: 23 Caucasian: 75-84: African American: 85+: Native American/Native Alaskan: 4 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 58 **CLIENT GENDER** Cambodian: Male: 8 Chinese: Female: 34 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 42 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 26 Guamanian: 0 Homebound: 0 Hawaiian: Lives Alone: 39 Samoan: Institutionalized: 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 1 Client Declined to Provide Information: 0 Rural: 3 Total: 58 Greatest Economic Need (Minority): 20

Fiscal Year: 2014-2015

Quarter: 2	PSA:	5

Greatest Economic Need (Non-Minority): 25

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		5	8	1	0	
A2. Contracts/Warranties:		1	2	0	0	
A3. Other Consumer/Finance:		3	2	0	0	
EMPLOYMENT						
B1. Discrimination:		0	1	0	0	
B2. Other Employment:		2	3	0	1	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		3	1	1	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	0	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		0	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		23	15	5	2	

Fiscal Year: 2014-2015 PSA: Quarter: 2 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL CASES OPENED IN QUARTER: TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA					
		INFORMATION ON SPECIAL OF	UTREACH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours

Fiscal Year: 2014-2015

Quarter: 2 PSA: 5
Quarter: 2

Provider Name:	Legal Aid of the N	lorth Bay		
County(ies)	Marin			
12/19	Pt. Reyes Stn	Radio Talk Show	All Groups	5000 3
TOTAL ESTI		SPECIAL OUTREACH ACTIVITIES		
TOTAL	L # OF COMMUNITY	/ LEGAL EDUCATION PROGRAMS	IN THE QUARTER: 0	
TOTAL ESTIM	ATED # OF COMMU	JNITY LEGAL EDUCATION HOURS	IN THE QUARTER:	

Fiscal Year: 2014-2015

Quarter: 2 PSA: 6

Total Unduplicated Client Count for Quarter: 370

Total Cases Closed in Quarter: 252

Total Units of Service for Quarter (Unit=1 Hour): 3712

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	101	Two or More Races:	0			
65-74:	156	Caucasian:	114			
75-84:	82	African American:	34			
85+:	23	Native American/Native Alaskan:	3			
Client Declined to Provide Information:	8	Asian/Pacific Islander				
Total:	370	Asian Indian:	1			
CLIENT GENDER		Cambodian:	0			
Male:	151	Chinese:	95			
Female:	226	Filipino:	36			
Client Declined to Provide Information:	0	Japanese:	10			
Total:	377	Korean:	2			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	139	Vietnamese:	7			
Homebound:	12	Guamanian:	0			
Lives Alone:	155	Hawaiian:	0			
Institutionalized:	1	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	15	Other Asian/Pacific Islander:	2			
Limited English:	193	Race Unknown/Some Other Race:	66			
Rural:	0	Client Declined to Provide Information:	0			
Greatest Economic Need (Minority):	141	Total:	370			

Fiscal Year: 2014-2015

Quarter: 2	PSA: 6
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Greatest Economic Need (Non-Minority): 68

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE		<u> </u>				
A1. Bankruptcy/Debt Collection:		9	10	0	2	
A2. Contracts/Warranties:		1	1	0	0	
A3. Other Consumer/Finance:		5	4	0	0	
EMPLOYMENT						
B1. Discrimination:		1	1	0	0	
B2. Other Employment:		3	2	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		6	3	0	1	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		1	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		1	0	0	0	
D2. Medicare:		1	0	0	0	
D3. Other Health/Community Based Care:		1	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		140	104	10	4	

Fiscal Year: 2014-2015

Quarter: 2	PSA:	6			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		6	2	0	0
E3. Other Housing:	ľ	47	0	0	0
INCOME MAINTENANCE					
F1. Social Security:	ľ	6	7	0	0
F2. Supplemental Security Income (SSI):	ľ	20	18	1	0
F3. Pensions/Retiree Benefits:	ľ	2	0	0	0
F4. Other Income Maintenance:	ľ	7	5	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	ľ	41	26	0	0
G2. Elder Abuse/Neglect/Exploitation:	ľ	23	13	0	1
G3. Other Individual Rights:	ľ	2	2	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	Ī	16	5	0	6
H2. Advance Health Care Directives (AHCD)): [1	0	0	0
H3. Financial Powers of Attorney:	ľ	4	3	0	0
H4. Other Miscellaneous:	ľ	26	20	1	0
TOTAL CASES OPENED IN QUAR	RTER:	370	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE
	r		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			226	12	14
TOTAL ESTIMATED CASE WOR	K HOU	RS SPENT:	3654		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Groups Targeted By Outreach Type of Outreach Activity Date Location Est # of Est. People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 6

Provider Name:	La Raza Centro Legal,	Inc.					
County(ies)	City & County of San	Francisco, CA					
Dec. 10, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	2	2		
Nov. 20, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2		
Nov. 19, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2		
October 8,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2		
Provider Name:	Legal Assistance to the Elderly						
County(ies)	San Francisco						
10/25/14	Chinatown	DA's Resources Fair	Chinese elders	100	12		
Provider Name:	Nihonmachi Legal Ou	treach dba API Legal Outreach					
County(ies)	San Francisco						
11/22/14	UC Hasting	Housing, Tax and DV	Law Students	40	3		
11/17/14	Bayanihan Center	Naturaliztion Presentation	Seniors	30	2		
	Canon Kip	Housing Presentation	Senior-Filipinos	50	2		

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Asian Americans A	Advancing Justice - Asian Law Cauc		
County(ies)	San Francisco			
12/18/14	688 Commercial Street	waterbond passthrough: supported APILO in explaining the rent board petition procedure	Not Stated for the 80 residents	80

Fiscal Year: 2014-2015

Quarter: 2 PSA: 6

				_	_		=
11/12/14	1005 Powell St.	waterbond passthrough: supported APILO in explaining the rent board petition procedure	Not Stated for the 50 residents		50	3	3
10/15/14	777 Broadway St.	SSI Terminations supported CCDC in passing out SSI brochures and explained our services	Not Stated for the 100 CTA members		100	3	3
Provider Name:	La Raza Centro Legal	, Inc.					
County(ies)	City & County of San I	Francisco, CA					
Nov. 17, 2	30th Senior Center 225 30th, San Francisco, CA 94110	Consumer Fraud, Estate Planning and Public Benefits	Elders		32	8	8
Oct. 30, 20	Capp St. Senior Center SF 362 Capp St, San Francisco, CA 94110	Estate Planning	Elders		16	3	8
Provider Name:	Nihonmachi Legal Ou	treach dba API Legal Outreach					
County(ies)	San Francisco						
12/10/14	100 McAllister - SF	Legal Clinic	API Clients		9	3	3
10/22/14	100 McAllister - SF	Legal Clinic	API Clients		8	3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

Fiscal Year: 2014-2015

Quarter: 2 PSA: 7

Total Unduplicated Client Count for Quarter: 220

Total Cases Closed in Quarter: 254

Total Units of Service for Quarter (Unit=1 Hour): 1550

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	38	Two or More Races:	2			
65-74:	104	Caucasian:	135			
75-84:	57	African American:	56			
85+:	21	Native American/Native Alaskan:	3			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	220	Asian Indian:	1			
CLIENT GENDER		Cambodian:	0			
Male:	68	Chinese:	5			
Female:	152	Filipino:	7			
Client Declined to Provide Information:	0	Japanese:	5			
Total:	220	Korean:	0			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	69	Vietnamese:	1			
Homebound:	0	Guamanian:	0			
Lives Alone:	59	Hawaiian:	0			
Institutionalized:	0	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	15	Other Asian/Pacific Islander:	2			
Limited English:	4	Race Unknown/Some Other Race:	1			
Rural:	0	Client Declined to Provide Information:	2			
Greatest Economic Need (Minority):	30	Total:	220			

Fiscal Year: 2014-2015

Quarter: 2	PSA:	7
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Greatest Economic Need (Non-Minority): 31

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		10	11	1	0	
A2. Contracts/Warranties:		16	14	0	0	
A3. Other Consumer/Finance:		10	15	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		4	4	0	0	
C2. Conservatorship:		7	7	0	0	
C3. Other Family:		2	1	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		2	2	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		1	1	1	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		40	37	11	0	

Fiscal Year: 2014-2015

Quarter: 2	PSA:	7			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		15	15	1	0
INCOME MAINTENANCE					
F1. Social Security:		2	3	0	1
F2. Supplemental Security Income (SSI):		2	2	0	0
F3. Pensions/Retiree Benefits:		1	1	0	0
F4. Other Income Maintenance:		0	0	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		15	14	3	0
G3. Other Individual Rights:		6	7	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		44	46	0	0
H2. Advance Health Care Directives (AHCD)):	4	14	0	0
H3. Financial Powers of Attorney:		11	9	6	0
H4. Other Miscellaneous:		28	26	1	0
TOTAL CASES OPENED IN QUAR	TER:	220	TOTAL CASES CLOS	ED IN QUARTER BY (ASE CLOSED CODE
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			229	24	1
TOTAL ESTIMATED CASE WORL	K HOURS S	PENT:	1527		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Type of Outreach Activity Groups Targeted By Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 7

Prov	ider Name:	CONTRA COSTA SEN	CONTRA COSTA SENIOR LEGAL SERVICES							
	County(ies)	CONTRA COST A	VTRA COST A							
	12/8	Martinez	Presentation to Vet. Affairs	Senior Vets	6	2				
	11/7/2014	Concord	Programs Offered by CCSLS	Seniors	100	1				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE								
Date Location (If Applicable)		Topic	Topic Targeted Audience		Est. Hours			
Provider Name:	Provider Name: CONTRA COSTA SENIOR LEGAL SERVICES							
County(ies) CONTRA COST A							
11/16	Kensington	Presentation on Senior Scams	Seniors	29	4			
12/1/2014	Martinez	Cons. Workshop	Seniors	16	4			
11/3/2014	Martinez	Cons. Workshop	Seniors	8	4			
10/6/2014	Martinez	Cons. Workshop	Seniors	2	4			
10/2/2014	Rossmoor	Fraud Prevention	Seniors	100	4			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

Fiscal Year: 2014-2015

Quarter: 2 PSA: 8

Total Unduplicated Client Count for Quarter: 86

Total Cases Closed in Quarter: 95

Total Units of Service for Quarter (Unit=1 Hour): 1451

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 22 65-74: 40 Caucasian: 57 75-84: African American: 19 85+: 5 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 86 **CLIENT GENDER** Cambodian: Male: 26 Chinese: Female: 60 Filipino: 10 Client Declined to Provide Information: 0 Japanese: 0 Total: 86 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 1 32 Guamanian: 0 Homebound: 1 Hawaiian: 0 Lives Alone: 39 Samoan: Institutionalized: 0 Other Asian/Pacific Islander: 4 Suspected Victim of Elder Abuse/Exploitation: 7 Race Unknown/Some Other Race: 3 Limited English: 20 Client Declined to Provide Information: 6 Rural: 4 Total: 86 Greatest Economic Need (Minority): 39

Fiscal Year: 2014-2015

Quarter: 2	PSA:	8
Quarter: 2	PSA:	8
Quarter. 2		_

Greatest Economic Need (Non-Minority): 22

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		7	6	4	0	
A2. Contracts/Warranties:		3	1	0	0	
A3. Other Consumer/Finance:		1	2	1	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		1	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		12	11	3	4	
D2. Medicare:		3	0	2	1	
D3. Other Health/Community Based Care:		2	2	0	0	
HOUSING	•				-	
E1. Landlord-Tenant (Subsidized or Private Housing):		40	26	5	2	

Fiscal Year: 2014-2015

Quarter: 2	PSA:	8			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		2	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		3	3	2	0
F2. Supplemental Security Income (SSI):		7	3	2	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		3	3	0	1
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		13	2	3	2
G3. Other Individual Rights:		0	0	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		0	0	0	0
H2. Advance Health Care Directives (AHCD)):	1	0	1	0
H3. Financial Powers of Attorney:		0	0	0	0
H4. Other Miscellaneous:		4	1	1	0
TOTAL CASES OPENED IN QUAR	RTER:	102	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			60	24	11
TOTAL ESTIMATED CASE WOR	K HOURS	SPENT:	1441		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours			

Fiscal Year: 2014-2015

Quarter: 2 PSA: 8

Provider Name:	Legal Aid Society	of San Mateo County		
County(ies)	San Mateo			
10/28/14	San Mateo Event Center	Seniors on the Move	Seniors	800
	TOTAL # OF	SPECIAL OUTREACH ACTIVITIES IN TH	F QUARTER: 1	
TOTAL ESTI		AL OUTREACH ACTIVITY HOURS IN TH		
	INFORI	MATION ON COMMUNITY LEGAL EDUCA	ATION PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	MATION ON COMMUNITY LEGAL EDUC Topic	ATION PROGRAMS/ACTIVITIE Targeted Audience	Est # of Est. Participants Hours
- 3.1.0	Location (If Applicable)			
- 3.1.0	Location (If Applicable)	Topic		Est # of Est. Participants Hours
Provider Name:	Location (If Applicable) Legal Aid Society	Topic		

Fiscal Year: 2014-2015

Quarter: 2 PSA: 9

Total Unduplicated Client Count for Quarter: 106

Total Cases Closed in Quarter: 157

Total Units of Service for Quarter (Unit=1 Hour): 3006

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 18 65-74: 44 Caucasian: 49 75-84: African American: 30 22 85+: Native American/Native Alaskan: 12 Client Declined to Provide Information: 2 Asian/Pacific Islander Total: Asian Indian: 106 **CLIENT GENDER** Cambodian: Male: 26 Chinese: Female: 80 Filipino: 5 Client Declined to Provide Information: 0 Japanese: 0 Total: 106 Korean: 1 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: 3 Frail/Disabled: 34 Guamanian: 0 Homebound: Hawaiian: 0 Lives Alone: 5 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 11 9 Client Declined to Provide Information: 4 Rural: 0 Total: 106 Greatest Economic Need (Minority): 31

Fiscal Year: 2014-2015

9

Greatest Economic Need (Non-Minority): 14

Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		0	0	1	0	
A2. Contracts/Warranties:		0	0	0	0	
A3. Other Consumer/Finance:		0	0	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:	1	.2	2	11	4	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	!	5 [2	2	1	
D2. Medicare:	17	7	1	0	2	
D3. Other Health/Community Based Care:			0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	·	4	3	0	0	

Fiscal Year: 2014-2015

Quarter: 2	PSA:	9			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		1	0	1	0
E3. Other Housing:		1	1	0	0
INCOME MAINTENANCE					
F1. Social Security:		6	7	3	1
F2. Supplemental Security Income (SSI):		7	7	6	4
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		2	2	1	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		7	4	2	2
G2. Elder Abuse/Neglect/Exploitation:		34	33	24	14
G3. Other Individual Rights:		0	0	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		2	0	0	0
H2. Advance Health Care Directives (AHCD)):	1	0	0	0
H3. Financial Powers of Attorney:		1	2	7	0
H4. Other Miscellaneous:		8	5	2	0
TOTAL CASES OPENED IN QUAR	RTER:	109	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
	r		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			69	60	28
TOTAL ESTIMATED CASE WOR	K HOURS	SPENT:	2697		

		OUTREACH/COMMUNITY EDUCA	TION ACTIVITIES DATA	
		INFORMATION ON SPECIAL O	UTREACH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 9

vider Name:	Legal Assistance for	Seniors			
County(ies)	Alameda				
10/31/14	Oakland Airport, Hilton	Health Fair	Seniors and Caregivers	324	7
10/25/14	Alameda Hospital, Alameda	Health Fair	Seniors and Caregivers	900	0.!
10/17/14	Ed Roberts Campus, Berkeley	Health Fair	Seniors and Service Providers	95	3.
10/16/14	Berkeley Unified School District, Berkeley	Health Fair	Seniors and Caregivers	109	7.
10/16/14	Hotel Oakland, Oakland	Health Fair	Seniors	300	4.7
10/12/14	St. Rose Hospital, Hayward	Health Fair	Seniors and Caregivers	1800	0.2
10/09/14	Berkeley Unified School District, Berkeley	Health Fair	Seniors	86	(
10/07/14	Newark Silliman Activity Center, Newark	Senior Fair	Seniors	200	6.
10/04/14	Dublin Senior Center, Dublin	Senior Fair	Seniors	300	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 37

	INFO	DRMATION ON COMMUNITY LE	GAL EDUCATION PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Legal Assistan	ce for Seniors		
County(ies)	Alameda			

Fiscal Year: 2014-2015

10/24/14	City of Fremont, Fremont	General LAS	Seniors Service Providers	13 7
10/03/14	Oakland Downtown Senior Center, Oakland	Consumer Fraud: Scams Targeting Seniors and Tips for Prevention	Seniors	38 6
11/05/14	Westlake Christian Terrace, Oakland	General LAS	Seniors	15 5.
11/04/14	City of Fremont, Human Services, Fremont	General LAS	Seniors and Service Providers	45
11/03/14	Livermore Senior Center, Livermore	General LAS	Seniors and Caregivers	9 5.
11/03/14	Arbor Vista Senior Housing, Livermore	General LAS	Seniors	32
11/03/14	Vineyard Village Senior Housing, Livermore	General LAS	Seniors	9 !
10/29/14	St. Mary's Garden, Oakland	General LAS	Seniors	40 6.
10/28/14	Intertribal Friendship House, Oakland	Consumer Fraud: Scams Targeting Seniors and Tips for Protection	Seniors	34 4.
11/06/14	Elder Care Program, Berkeley	General LAS	Seniors	24
10/27/14	Mable Howard Apartments, Berkeley	General LAS	Seniors	7
11/06/14	Safeway ElderCare Support Group, Pleasanton	General LAS	Seniors and Caregivers	38 8.
10/22/14	Redwood Gardens, Berkeley	General LAS	Seniors and Caregivers	31 (
10/22/14	J.L. Richard Terrace and Evergreen Annex, Oakland	General LAS	Seniors	40 4.

Fiscal Year: 2014-2015

10/21/14	Alameda County Child Protective Services, Hayward	Stepping Up to the Plate: Guardianship and Custody Options	Senior Service Providers	26	16
10/20/14	Fremont Senior Center, Fremont	General Legal	Seniors	42	8.5
10/17/14	Regional Center of the East Bay, San Leandro	General LAS	Senior Service Providers	10	(
10/16/14	Satellite Central Senior Homes, Oakland	General LAS	Seniors	61	5.7
10/09/14	Berkeley Unified School District, Berkeley	General LAS	Seniors and Caregivers	86	
10/09/14	Palo Vista Senior Apartments, Oakland	General LAS	Seniors and Caregivers	15	6.
10/28/14	Hayward Area Senior Center, Hayward	General LAS	Seniors and Caregivers	25	6.7
11/24/14	Cottonwood Place, Fremont	General LAS	Seniors	34	
12/19/14	Westlake Christian Terrace, Oakland	General LAS	Seniors	35	
12/17/14	Percy Abram Jr. Senior Apartments, Oakland	Create a Secure Future: Advance Health Care Directives	Seniors	8	6.5
12/17/14	West Berkeley Senior Center, Berkeley	Consumer Fraud: Scams Targeting Seniors	Senior Service Providers	8	6.5
12/16/14	Lawrence Livermore National Laboratory, Livermore	General LAS	Seniors	135	5.7
12/16/14	Kent Gardens Senior Community, San Lorenzo	Citizenship for Seniors, Guide to Naturalization	Seniors	23	4.

Fiscal Year: 2014-2015

12/15/14	Altenheim Senior Housing, Oakland	General LAS	Seniors	6	5.5
12/09/14	E.E. Cleveland Manor Sr. Housing, Oakland	General LAS	Seniors	18	4.75
12/08/14	Harrison Street Senior Housing, Oakland	General LAS	Seniors	32	5.!
11/05/14	Fremont Main Library, Fremont	General LAS	Seniors	40	
11/25/14	Beth Eden Apartments, Oakland	General LAS	Seniors	16	
12/22/14	Westlake Christian Terrace, Oakland	General LAS	Seniors	37	4.6
11/21/14	Area Agency on Aging, Oakland	General LAS	Senior Service Providers	35	
11/20/14	Sequoia Manor, Fremont	General LAS	Seniors	35	7.7
11/19/14	Allen Temple Arms Senior Apartment, Oakland	General LAS	Seniors	17	5.
11/18/14	North Oakland Senior Center, Oakland	General LAS	Seniors and Service Providers	8	6.2
11/17/14	South Berkeley Senior Center,	General LAS	Seniors	15	5.
11/10/14	Sacramento Senior Homes, Berkeley	General LAS	Seniors	15	5.
11/08/14	Livermore Senior Center, Livermore	General LAS	Seniors and Caregivers	17	8.
11/07/14	Native American Health Center, Oakland	General LAS	Seniors	9	5.2
12/02/14	Adult Protective Services, Oakland	General LAS	Senior Service Providers	7	

Fiscal Year: 2014-2015

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	42
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	272

Fiscal Year: 2014-2015

Quarter: 2 PSA: 10

Total Unduplicated Client Count for Quarter: 331

Total Cases Closed in Quarter: 350

Total Units of Service for Quarter (Unit=1 Hour): 1625

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	40	Two or More Races:	29
65-74:	125	Caucasian:	201
75-84:	120	African American:	14
85+:	45	Native American/Native Alaskan:	6
Client Declined to Provide Information:	1	Asian/Pacific Islander	
Total:	331	Asian Indian:	11
CLIENT GENDER		Cambodian:	1
Male:	109	Chinese:	34
Female:	222	Filipino:	12
Client Declined to Provide Information:	0	Japanese:	3
Total:	331	Korean:	3
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	121	Vietnamese:	4
Homebound:	6	Guamanian:	1
Lives Alone:	83	Hawaiian:	0
Institutionalized:	6	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	36	Other Asian/Pacific Islander:	4
Limited English:	48	Race Unknown/Some Other Race:	3
Rural:	0	Client Declined to Provide Information:	5
Greatest Economic Need (Minority):	80	Total:	331

Fiscal Year: 2014-2015

Quarter: 2 PSA: 10

Greatest Economic Need (Non-Minority): 43

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino: 67

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code					
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		14	15	0	0
A2. Contracts/Warranties:		2	2	0	0
A3. Other Consumer/Finance:		22	21	1	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		9	9	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		2	2	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		9	10	0	0
D2. Medicare:		12	11	0	0
D3. Other Health/Community Based Care:		8	7	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		22	24	0	0

Fiscal Year: 2014-2015

Date

Location

(If Applicable)

Quarter: 2	PSA:	10			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		4	4	0	0
E3. Other Housing:		26	25	2	0
INCOME MAINTENANCE					
F1. Social Security:		9	9	0	0
F2. Supplemental Security Income (SSI):		12	10	2	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		5	6	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		3	4	0	0
G2. Elder Abuse/Neglect/Exploitation:		36	27	4	22
G3. Other Individual Rights:		1	1	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		73	64	5	0
H2. Advance Health Care Directives (AHCD)	: [23	8	15	0
H3. Financial Powers of Attorney:		23	16	6	0
H4. Other Miscellaneous:		16	16	0	0
TOTAL CASES OPENED IN QUAR	TER:	331	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
	ľ		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			292	35	23
TOTAL ESTIMATED CASE WORK	(HOUR	S SPENT:	1568		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Est # of Est. Outreach People Hours Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 10

ovider Name:	Senior Adults Legal A	ssistance (SALA)			
County(ies)	SALA Central Office in San Jose				
12/10/14		(volunteer attorneys and legal workers)	SALA Volunteers	10 3	3.
11/7/14		(volunteer attorneys and legal workers)	SALA Volunteers	3	
10/7/14	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	3	
10/23/14	Timpany Center in San Jose	County Department of Aging and Adult Services (DAAS) Aging Services Fair	Seniors, their families and caregivers, and service providers attending the fair	300 7	7.
10/15/14	Santa Clara University Law School	Public Interest Law Career Fair	Law student volunteers for SALA	10 6	5.
10/9/14	County Mental Health Department in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors for County Staff Core Competencies Training	County Mental Health Staff	12	
10/6/14	Santa Clara Senior Center	Presentation on SALA for Sourcewise Advisory Council	Sourcewise Advisory Council members	30	
10/3/14	Yahoo! Corporate Offices in Sunnyvale	Training for pro bono attorneys from Yahoo legal department and pro bono attorneys from Fenwick & West to participate in Power of Attorney Days at Mountain View and Campbell Senior Centers in the afternoon	Pro bono attorneys from Yahoo legal department and pro bono attorneys from Fenwick & West	24 3	3.

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 38

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE							
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participant	Est. s Hours		

Fiscal Year: 2014-2015

Quarter: 2 PSA: 10

rovider Name:	Senior Adults Legal	Assistance (SALA)		
County(ies)	Santa Clara			
11/24/14	Roosevelt Community Center in	Presentation on SALA and Prevention of Elder Abuse	Senior participants at the senior center	105
11/12/14	Eastside Senior Centro in San Jose	Preparation for presentation in January on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	0
11/12/14	Willows Senior Centro in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	60
11/17/14	India Community Center in Cupertino	Presentation on SALA and Prevention of Elder Abuse	Senior participants at the senior center	60
10/28/14	Southside Senior Center in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	75 2.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

Fiscal Year: 2014-2015

Quarter: 2 PSA: 11

Total Unduplicated Client Count for Quarter: 301

Total Cases Closed in Quarter: 364

Total Units of Service for Quarter (Unit=1 Hour): 586

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	44	Two or More Races:	0
65-74:	98	Caucasian:	280
75-84:	62	African American:	12
85+:	27	Native American/Native Alaskan:	0
Client Declined to Provide Information:	70	Asian/Pacific Islander	
Total:	301	Asian Indian:	2
CLIENT GENDER		Cambodian:	0
Male:	145	Chinese:	2
Female:	156	Filipino:	4
Client Declined to Provide Information:	0	Japanese:	1
Total:	301	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	113	Vietnamese:	0
Homebound:	0	Guamanian:	0
Lives Alone:	65	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	3	Other Asian/Pacific Islander:	0
Limited English:	140	Race Unknown/Some Other Race:	0
Rural:	0	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	0	Total:	301

Fiscal Year: 2014-2015

PSA:	11
	PSA:

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

0

CLIENT ETHNICITY

Hispanic/Latino: 199

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	2	0	2	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	5	0	5	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	0	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	0	15	0	
C2. Conservatorship:	5	0	5	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	37	0	37	0	
D2. Medicare:	14	0	14	0	
D3. Other Health/Community Based Care:	11	0	11	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	14	0	14	0	

Fiscal Year: 2014-2015

Quarter: 2	PSA:	11			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		12	0	12	C
E3. Other Housing:		15	0	15	С
INCOME MAINTENANCE					
F1. Social Security:		16	0	16	C
F2. Supplemental Security Income (SSI):		4	0	4	C
F3. Pensions/Retiree Benefits:		0	0	0	С
F4. Other Income Maintenance:		22	0	22	C
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		1	0	1	C
G2. Elder Abuse/Neglect/Exploitation:		5	0	5	С
G3. Other Individual Rights:		26	0	26	С
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		50	0	50	C
H2. Advance Health Care Directives (AHCD)): 📙	11	0	11	C
H3. Financial Powers of Attorney:		12	0	12	С
H4. Other Miscellaneous:		86	0	86	С
TOTAL CASES OPENED IN QUAR	TER:	364	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
	,	50.	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			0	364	C
TOTAL ESTIMATED CASE WORL	K HOURS	S SPENT:	586		
OUT	REACH/C	COMMUNITY EI	DUCATION ACTIVITIES I	DATA	
	REACH/C	COMMUNITY EI	DUCATION ACTIVITIES I	DATA	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2014-2015

Quarter: 2 PSA: 12

Total Unduplicated Client Count for Quarter: 52

Total Cases Closed in Quarter: 32

Total Units of Service for Quarter (Unit=1 Hour): 145

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 6 65-74: 23 Caucasian: 50 75-84: African American: 18 85+: 5 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 52 **CLIENT GENDER** Cambodian: Male: 21 Chinese: Female: 31 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 52 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 4 Guamanian: 0 Homebound: Hawaiian: 0 Lives Alone: 26 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 1 0 Client Declined to Provide Information: 0 Rural: 52 Total: 52 Greatest Economic Need (Minority):

Fiscal Year: 2014-2015

Quarter: 2	PSA.	12
Greatest Economic Need (Non-Minority):		12

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 12

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		0	0	3	0		
A2. Contracts/Warranties:		2	1	0	0		
A3. Other Consumer/Finance:		1	2	1	0		
EMPLOYMENT							
B1. Discrimination:		0	0	0	0		
B2. Other Employment:		0	0	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0		
C2. Conservatorship:		0	1	0	0		
C3. Other Family:		1	1	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		1	0	0	0		
D2. Medicare:		0	0	0	0		
D3. Other Health/Community Based Care:		0	0	2	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		2	0	3	0		

Fiscal Year: 2014-2015 PSA: Quarter: 2 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date Location Type of Outreach Activity Groups Targeted By Outreach People Hours Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 12

Provider Name:	Catholic Charit	ies Diocese of Stockton			
County(ies)	Alpine, Amadoi	r, Calaveras, Mariposa, T			
12/02/14	N/A	Program Update (12/2 & 12/9)	Seniors	17	2
12/11/14	N/A	Program Update	Agencies	20	1.5
11/13/14	N/A	Program Update	Agencies	10	1.5
10/14/14	N/A	Health Fair Program (10/14 & 10/15)	Seniors	125	20
10/09/14	N/A	Program Update	Agencies	18	1.5
10/08/14	N/A	Program Presentation	Seniors	13	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE							
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participan	Est. ts Hours		
Provider Name:	Provider Name: Catholic Charities Diocese of Stockton						
County(ies)	Alpine, Amador, Cala	averas, Mariposa, T					
12/09/14	N/A	Program Presentation	Seniors	13	7.83		
12/02/14	N/A	Program Presentation	Seniors	17	7.83		
10/08/14	N/A	Program Presentation	Seniors	13	7.83		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

Fiscal Year: 2014-2015

Quarter: 2 PSA: 13

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 174

Total Units of Service for Quarter (Unit=1 Hour): 2349

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 30 65-74: 53 Caucasian: 96 75-84: African American: 23 85+: 9 Native American/Native Alaskan: Client Declined to Provide Information: 13 Asian/Pacific Islander Total: Asian Indian: 128 **CLIENT GENDER** Cambodian: Male: 52 Chinese: Female: 76 Filipino: 0 Client Declined to Provide Information: Japanese: 0 Total: 128 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 26 Guamanian: 0 Homebound: 6 Hawaiian: 0 Lives Alone: 14 Samoan: Institutionalized: 0 7 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 Race Unknown/Some Other Race: Limited English: 20 Client Declined to Provide Information: 28 Rural: 19 Total: 128 Greatest Economic Need (Minority): 15

Fiscal Year: 2014-2015

Quarter: 2	PSA:	13	
Greatest Economic Need (Non-Minority):		5	

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 27

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	1	0	0
A2. Contracts/Warranties:	2	1	1	0
A3. Other Consumer/Finance:	0	8	5	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	6	2	0
D2. Medicare:	1	2	6	0
D3. Other Health/Community Based Care:	4	6	3	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	20	11	1

Fiscal Year: 2014-2015 PSA: Quarter: 2 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT: **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

Fiscal Year: 2014-2015

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2014-2015

Quarter: 2 PSA: 14

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 372

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 25 65-74: Caucasian: 23 46 75-84: African American: 9 10 85+: Native American/Native Alaskan: 4 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 84 **CLIENT GENDER** Cambodian: Male: 35 Chinese: Female: 49 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 84 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 0 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 42 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 44 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: 3 Limited English: 9 Client Declined to Provide Information: 0 Rural: 0 Total: 84 Greatest Economic Need (Minority): 23

Fiscal Year: 2014-2015

Quarter: 2 PSA: 14

Greatest Economic Need (Non-Minority): 57

Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino: 45

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		2	1	3	0	
A2. Contracts/Warranties:		1	0	0	0	
A3. Other Consumer/Finance:		2	1	1	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	1	3	0	
C3. Other Family:		0	1	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	0	0	1	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		1	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		60	42	24	1	

Fiscal Year: 2014-2015					
Quarter: 2	PSA:	14			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	
E3. Other Housing:		1	1	0	
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	
F2. Supplemental Security Income (SSI):	Г	3	0	2	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:	Γ	7	2	4	
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	
G2. Elder Abuse/Neglect/Exploitation:		0	0	0	
G3. Other Individual Rights:		0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	Γ	11	0	5	
H2. Advance Health Care Directives (AHCD)): [0	0	0	
H3. Financial Powers of Attorney:		5	0	2	
H4. Other Miscellaneous:	Г	0	6	0	
TOTAL CASES OPENED IN QUA	RTER:	93	TOTAL CASES CLOS	SED IN QUARTER BY O	ASE CLOSED CODE
	,	30	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			55	44	
TOTAL ESTIMATED CASE WOR	RK HOUR	S SPENT:	372		
OUT	TREACH/	COMMUNITY	EDUCATION ACTIVITIES	DATA	
TOTAL # OF CRECIAL	OUTRE	ACH ACTIVIT	TIES IN THE QUARTER:	0	
TOTAL ESTIMATED # OF SPECIAL OUTF				0	
IOTAL ESTIMATED # OF SPECIAL OUT	ILAUT A	CIIVIII MUL	JOS IN THE WOARTER:	0	

Fiscal Year: 2014-2015

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2014-2015

Quarter: 2 PSA: 15

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter: 69

Total Units of Service for Quarter (Unit=1 Hour): 237

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 17 65-74: 26 Caucasian: 54 75-84: African American: 12 85+: 6 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 61 **CLIENT GENDER** Cambodian: Male: 21 Chinese: Female: 40 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 61 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 28 Guamanian: 0 Homebound: 1 Hawaiian: 0 Lives Alone: 31 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 5 Race Unknown/Some Other Race: Limited English: 5 Client Declined to Provide Information: 0 Rural: 1 Total: 61 Greatest Economic Need (Minority): 27

Fiscal Year: 2014-2015

SA: 15
5

Greatest Economic Need (Non-Minority): 19

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 27

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		5	1	2	0	
A2. Contracts/Warranties:		1	0	0	0	
A3. Other Consumer/Finance:		0	0	1	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		5	1	2	0	
D2. Medicare:		6	2	1	0	
D3. Other Health/Community Based Care:		3	0	3	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		22	13	12	0	

Fiscal Year: 2014-2015

Quarter: 2	PSA:	15			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		5	3	0	0
E3. Other Housing:		6	0	1	1
INCOME MAINTENANCE					
F1. Social Security:		1	0	0	0
F2. Supplemental Security Income (SSI):		2	3	0	0
F3. Pensions/Retiree Benefits:		1	0	0	0
F4. Other Income Maintenance:		3	0	1	0
INDIVIDUAL RIGHTS				•	
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		5	1	6	1
G3. Other Individual Rights:		0	0	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		15	1	4	0
H2. Advance Health Care Directives (AHCD)):	11	0	6	0
H3. Financial Powers of Attorney:		8	1	2	0
H4. Other Miscellaneous:		0	0	0	0
TOTAL CASES OPENED IN QUAR	TER:	99	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
	r		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			26	41	2
TOTAL ESTIMATED CASE WOR	K HOURS	SPENT:	232		

TOTAL ESTIMATED CASE WORK HOURS SPENT: 232

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
		INFORMATION ON SPECIAL O	UTREACH ACTIVITIES				
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached			

Fiscal Year: 2014-2015

Quarter: 2 PSA: 15

Provider Name:	Central California	Legal Services, Inc.			
County(ies)	Kings				
12/5	Central Valley	"Valley Views on the Law" interview on unfair debt collection practices, specifically discussed services to Valley seniors	Radio listeners in the Central Valley	100	5
County(ies)	Tulare				
12/5	Central Valley	"Valley Views on the Law" interview on unfair debt collection practices, specifically discussed services to Valley seniors	Radio listeners in the Central Valley	100	5
TOTAL ESTI		SPECIAL OUTREACH ACTIVITIES IN THE QUA			

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 2 PSA: 15

Total Unduplicated Client Count for Quarter: 21

Total Cases Closed in Quarter: 22

Total Units of Service for Quarter (Unit=1 Hour): 89

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 5 65-74: 3 Caucasian: 18 75-84: African American: 12 85+: Native American/Native Alaskan: 1 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 21 **CLIENT GENDER** Cambodian: Male: 5 Chinese: Female: 16 Filipino: Client Declined to Provide Information: 21 Japanese: 0 Total: 42 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 9 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 11 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 4 Race Unknown/Some Other Race: Limited English: 3 Client Declined to Provide Information: 0 Rural: 0 Total: 21 Greatest Economic Need (Minority): 9

Fiscal Year: 2014-2015

Quarter: 2	PSA:	15		
Greatest Economic Need (Non-Mi	nority):	7		
Greatest Economic Need (Minority	/ Status Unknown):	0		
CLIENT ETHNICITY				
Hispanic/Latino:		6		

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	0	2	0		
A2. Contracts/Warranties:	2	1	2	0		
A3. Other Consumer/Finance:	2	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	0	1	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	0	1	0		
HOUSING			•	•		
E1. Landlord-Tenant (Subsidized or Private Housing):	4	1	0	1		

Fiscal Year: 2014-2015 PSA: Quarter: 2 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL CASES OPENED IN QUARTER: TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				

Fiscal Year: 2014-2015

Quarter: 2 PSA: 15

Provider Name:	Central California Legal Services, Inc.							
County(ies)	Kings							
12/5	Central Valley	"Valley Views on the Law" interview on unfair debt collection practices, specifically discussed services to Valley seniors	Radio listeners in the Central Valley		100	5		
County(ies)	Tulare							
12/5	Central Valley	"Valley Views on the Law" interview on unfair debt collection practices, specifically discussed services to Valley seniors	Radio listeners in the Central Valley		100	5		
TOTAL ESTI		SPECIAL OUTREACH ACTIVITIES IN THE QUA						

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 2 PSA: 16

Total Unduplicated Client Count for Quarter:	5
Total Cases Closed in Quarter:	7
Total Units of Service for Quarter (Unit=1 Hour):	128

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 1 65-74: Caucasian: 75-84: African American: 0 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: Filipino: Client Declined to Provide Information: Japanese: 0 Total: Korean: Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 Guamanian: 0 Homebound: 0 Hawaiian: Lives Alone: Samoan: Institutionalized: 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 0 Client Declined to Provide Information: 0 Rural: 5 Total: Greatest Economic Need (Minority): 0

Fiscal Year: 2014-2015

Quarter: 2	PSA:	16
Greatest Economic Need (Non-Minor	ity):	0
Greatest Economic Need (Minority St	tatus Unknown):	0
CLIENT ETHNICITY		
Hispanic/Latino:		0

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUART	ΓER
(Total Cases Opened by Legal Problem Code)		(Total Cases Close	d by Case Closing Code & I	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING			-	-
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0

Fiscal Year: 2014-2015						
Quarter: 2	PSA:	1	6			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	1	0	0	C
E3. Other Housing:	Ī	0		0	0	С
INCOME MAINTENANCE						
F1. Social Security:	l l	0		0	0	
F2. Supplemental Security Income (SSI):	l l	0		0	0	(
F3. Pensions/Retiree Benefits:	Ī	0		0	0	(
F4. Other Income Maintenance:	ļ	0		0	0	(
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	ľ	0		0	0	(
G2. Elder Abuse/Neglect/Exploitation:	Ī	0		0	0	(
G3. Other Individual Rights:	ļ	0		0	0	(
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		2		2	0	(
H2. Advance Health Care Directives (AHC	D):	1		0	1	(
H3. Financial Powers of Attorney:	ľ	0		0	1	(
H4. Other Miscellaneous:	ľ	0		0	0	C
TOTAL CASES OPENED IN QUA	RTER:	5	_	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE
	,			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
				3	4	C
TOTAL ESTIMATED CASE WO	RK HOUI	RS SPENT:		128		
OU	TREACH	/COMMUNI	TY ED	OUCATION ACTIVITIES	DATA	
TOTAL # 05 055014	OUTES		//TIES	IN THE CHAPTER I		
TOTAL # OF SPECIAL				_	0	
TOTAL ESTIMATED # OF SPECIAL OUT	RFACH A	ACTIVITY HO	UURS	IN THE CHARTER:	Λ	

Fiscal Year: 2014-2015

Quarter: 2 PSA: 16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2014-2015

Quarter: 2 PSA: 17

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 26

Total Units of Service for Quarter (Unit=1 Hour): 275

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 12 65-74: 16 Caucasian: 75-84: African American: 17 85+: 5 Native American/Native Alaskan: Client Declined to Provide Information: 1 Asian/Pacific Islander Total: Asian Indian: 51 **CLIENT GENDER** Cambodian: Male: 21 Chinese: Female: 30 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 51 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: Guamanian: 0 Homebound: 1 Hawaiian: Lives Alone: 21 Samoan: Institutionalized: 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 4 Race Unknown/Some Other Race: Limited English: 0 Client Declined to Provide Information: 1 Rural: 15 Total: 51 Greatest Economic Need (Minority): 1

Fiscal Year: 2014-2015

Quarter: 2	PSA:	17
Greatest Economic Need (Non	-Minority):	5
Greatest Economic Need (Mino	ority Status Unknown):	0
CLIENT ETHNICITY		
Hispanic/Latino:		2

CASES OPENED IN QUARTER CASES CLOSED IN QUARTER (Total Cases Opened by Legal Problem Code) (Total Cases Closed by Case Closing Code & Legal Problem Code) Limited Additional Counsel and Legal Representation (LR) Advice (CA) Services (LAS) **CONSUMER/FINANCE** A1. Bankruptcy/Debt Collection: 1 1 0 A2. Contracts/Warranties: 1 0 0 0 0 1 A3. Other Consumer/Finance: **EMPLOYMENT** 0 0 B1. Discrimination: 0 0 B2. Other Employment: 0 0 0 0 **FAMILY** C1. Divorce/Custody/Visitation/Support/ 1 0 0 Grandparents Rights: C2. Conservatorship: 0 0 0 0 C3. Other Family: 0 0 **HEALTH/COMMUNITY BASED CARE** 0 D1. Medi-Cal/Medicaid: 0 0 0 D2. Medicare: 0 0 0 0 D3. Other Health/Community Based Care: 0 0 **HOUSING** E1. Landlord-Tenant (Subsidized or 5 10 1 0 Private Housing):

Fiscal Year: 2014-2015 PSA: 17 Quarter: 2 E2. Real Property: Home loans/ 1 0 0 Foreclosure/Reverse Mortgages: 2 E3. Other Housing: 0 **INCOME MAINTENANCE** 0 0 F1. Social Security: 0 0 F2. Supplemental Security Income (SSI): 0 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 F4. Other Income Maintenance: 0 0 **INDIVIDUAL RIGHTS** 0 G1. Immigration/Naturalization: 0 0 G2. Elder Abuse/Neglect/Exploitation: 5 0 3 G3. Other Individual Rights: 0 1 **MISCELLANEOUS** 5 H1. Estate Planning/Wills/Trusts: 0 0 H2. Advance Health Care Directives (AHCD): 0 1 0 H3. Financial Powers of Attorney: 0 0 0 H4. Other Miscellaneous: 2 11 0 0 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL CASES OPENED IN QUARTER:** 51 **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 16 8 TOTAL ESTIMATED CASE WORK HOURS SPENT: 264

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA									
		INFORMATION ON SPECIAL O	UTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached						

Fiscal Year: 2014-2015

Quarter: 2 PSA: 17

rovider Name:	Central Coast Comn	nission for Senior Citizens			
County(ies)	San Luis Obispo				
12/31/14	Madonna Inn	SLSP Services and Elder Abuse	Senior women	60	1
11/7/14	Judson Terrace, SLO	Elder Abuse, scams, tips for avoiding it and what SLSP does	Low income seniors	10	1
11/3/14	SLO Library Community Room	Financial Elder Abuse—working together to prevent it	Professional who work with seniors and bankers	30	2.5
10/30/14	Templeton Place Apartments	Preventing and dealing with Elder Abuse	Low income seniors	10	2
10/22/14	Ocean View Manor People's self-help housing	Elder Abuse, scams, tips for avoiding it and what SLSP does	Low income seniors	30	2
10/27/14	WS Robles Terrace, Paso Robles	Preventing Elder Abuse and how to handle it if it happens	Low income senior residents	10	2.5

6	TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:
11	TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:
0	TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:
0	TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 2 PSA: 18

Total Unduplicated Client Count for Quarter: 270

Total Cases Closed in Quarter: 279

Total Units of Service for Quarter (Unit=1 Hour): 348

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	44	Two or More Races:	20			
65-74:	98	Caucasian:	188			
75-84:	96	African American:	7			
85+:	32	Native American/Native Alaskan:	4			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	270	Asian Indian:	3			
CLIENT GENDER		Cambodian:	0			
Male:	102	Chinese:	8			
Female:	168	Filipino:	13			
Client Declined to Provide Information:	0	Japanese:	4			
Total:	270	Korean:	4			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	55	Vietnamese:	0			
Homebound:	4	Guamanian:	0			
Lives Alone:	175	Hawaiian:	1			
Institutionalized:	0	Samoan:	3			
Suspected Victim of Elder Abuse/Exploitation:	4	Other Asian/Pacific Islander:	0			
Limited English:	82	Race Unknown/Some Other Race:	5			
Rural:	60	Client Declined to Provide Information:	10			
Greatest Economic Need (Minority):	91	Total:	270			

Fiscal Year: 2014-2015

PSA: 18 Quarter: 2

Greatest Economic Need (Non-Minority): 95 0

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino: 66

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		0	0	0	0	
A2. Contracts/Warranties:		6	6	0	0	
A3. Other Consumer/Finance:		60	58	1	1	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		38	36	2	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		10	10	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		20	20	0	0	

PSA Level Quarterly Report						
Fiscal Year: 2014-2015 Quarter: 2 PSA	A :	18				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		5	5	0	0	
E3. Other Housing:		0	0	0	0	
INCOME MAINTENANCE						
F1. Social Security:		20	19	1	0	
F2. Supplemental Security Income (SSI):		18	18	0	0	
F3. Pensions/Retiree Benefits:		13	13	0	0	
F4. Other Income Maintenance:		0	0	0	0	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:		0	0	0	0	
G3. Other Individual Rights:		0	0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		25	25	0	0	
H2. Advance Health Care Directives (AHCD):		0	0	0	0	
H3. Financial Powers of Attorney:		64	64	0	0	
H4. Other Miscellaneous:		0	0	0	0	
TOTAL CASES OPENED IN QUARTE	R:	279	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
	,	<u> </u>	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			274	4	1	
TOTAL ESTIMATED CASE WORK H	TOTAL ESTIMATED CASE WORK HOURS SPENT: 335					
OUTREA	/CH/C	OMMUNITY ED	UCATION ACTIVITIES	DATA		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0						

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Fiscal Year: 2014-2015

Quarter: 2 PSA: 18

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Grey Law of Ventur	a County Inc.		
County(ies)	Ventura			
Dec 1	South Ox Center	LIFE class	Seniors	4 3
Oct 18	Oxnard Fam Circ Alzheimer's Assoc.	Grey Law	Seniors, caregivers	122 5
Oct 7	Sea Esta Mobile	Grey Law	Gen Public	9 2
Oct 6	Ventura Vineyard	LIFE class	Church Group	20 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

13

Fiscal Year: 2014-2015

Quarter: 2 PSA: 19

Total Unduplicated Client Count for Quarter: 159

Total Cases Closed in Quarter: 182

Total Units of Service for Quarter (Unit=1 Hour): 1817

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER							
CLIENT AGE		CLIENT RACE					
60-64:	29	Two or More Races:	4				
65-74:	66	Caucasian:	96				
75-84:	41	African American:	36				
85+:	23	Native American/Native Alaskan:	1				
Client Declined to Provide Information:	0	Asian/Pacific Islander					
Total:	159	Asian Indian:	2				
CLIENT GENDER		Cambodian:	0				
Male:	45	Chinese:	0				
Female:	114	Filipino:	0				
Client Declined to Provide Information:	0	Japanese:	0				
Total:	159	Korean:	0				
OTHER CLIENT CHARACTERISTICS		Laotian:	0				
Frail/Disabled:	86	Vietnamese:	0				
Homebound:	3	Guamanian:	0				
Lives Alone:	70	Hawaiian:	0				
Institutionalized:	0	Samoan:	0				
Suspected Victim of Elder Abuse/Exploitation:	9	Other Asian/Pacific Islander:	6				
Limited English:	29	Race Unknown/Some Other Race:	12				
Rural:	0	Client Declined to Provide Information:	2				
Greatest Economic Need (Minority):	82	Total:	159				

Fiscal Year: 2014-2015

PSA:	19
	PSA:

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

78

CLIENT ETHNICITY

Hispanic/Latino: 44

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE		<u>'</u>				
A1. Bankruptcy/Debt Collection:		13	13	4	0	
A2. Contracts/Warranties:		4	4	0	0	
A3. Other Consumer/Finance:		5	2	3	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		4	2	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	1	0	0	
C2. Conservatorship:		9	4	11	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		1	2	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		6	6	0	1	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		17	9	1	0	

Fiscal Year: 2014-2015

Quarter: 2	PSA:	19			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		17	16	7	2
E3. Other Housing:		1	1	0	1
INCOME MAINTENANCE					
F1. Social Security:		4	3	1	2
F2. Supplemental Security Income (SSI):		9	6	0	1
F3. Pensions/Retiree Benefits:		2	2	0	0
F4. Other Income Maintenance:		1	1	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		3	2	0	0
G3. Other Individual Rights:		14	3	0	12
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		26	19	7	0
H2. Advance Health Care Directives (AHCI	0):	21	3	17	0
H3. Financial Powers of Attorney:		0	0	0	0
H4. Other Miscellaneous:		12	12	0	1
TOTAL CASES OPENED IN QUA	RTER:	170	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE
	ŗ		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			111	51	20
TOTAL ESTIMATED CASE WORK HOURS SPENT: 1817					
OU ⁻	TREACH/C	OMMUNITY EI	DUCATION ACTIVITIES I	DATA	
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0					

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 2 PSA: 19

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2014-2015

Quarter: 2 PSA: 20

Total Unduplicated Client Count for Quarter: 227

Total Cases Closed in Quarter: 309

Total Units of Service for Quarter (Unit=1 Hour): 993

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	45	Two or More Races:	19			
65-74:	91	Caucasian:	169			
75-84:	70	African American:	31			
85+:	21	Native American/Native Alaskan:	1			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	227	Asian Indian:	0			
CLIENT GENDER		Cambodian:	0			
Male:	73	Chinese:	1			
Female:	154	Filipino:	3			
Client Declined to Provide Information:	0	Japanese:	0			
Total:	227	Korean:	0			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	95	Vietnamese:	1			
Homebound:	0	Guamanian:	0			
Lives Alone:	118	Hawaiian:	0			
Institutionalized:	0	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	2	Other Asian/Pacific Islander:	2			
Limited English:	13	Race Unknown/Some Other Race:	0			
Rural:	20	Client Declined to Provide Information:	0			
Greatest Economic Need (Minority):	27	Total:	227			

Fiscal Year: 2014-2015

PSA:	20
	PSA:

Greatest Economic Need (Non-Minority): 22

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 48

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE		<u> </u>				
A1. Bankruptcy/Debt Collection:		24	34	5	7	
A2. Contracts/Warranties:		12	10	6	0	
A3. Other Consumer/Finance:		7	7	0	0	
EMPLOYMENT						
B1. Discrimination:		1	1	0	0	
B2. Other Employment:		2	1	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		11	14	7	1	
C2. Conservatorship:		1	3	0	0	
C3. Other Family:		2	5	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		5	4	1	1	
D2. Medicare:		3	3	0	0	
D3. Other Health/Community Based Care:		1	1	2	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		39	42	16	2	

Fiscal Year: 2014-2015

Quarter: 2	PSA:	20			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		18	10	6	0
E3. Other Housing:		8	11	2	0
INCOME MAINTENANCE					
F1. Social Security:		3	4	0	0
F2. Supplemental Security Income (SSI):		5	5	0	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		5	4	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:		0	0	0	0
G3. Other Individual Rights:		5	12	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		51	21	30	0
H2. Advance Health Care Directives (AHCD)):	24	3	12	0
H3. Financial Powers of Attorney:		16	3	10	0
H4. Other Miscellaneous:		1	1	0	0
TOTAL CASES OPENED IN QUAR	RTER:	245	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE
	·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			200	97	12
TOTAL ESTIMATED CASE WOR	K HOURS	SPENT:	981		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Date Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 20

Provider Name:	Inland Counties Legal	Services, Inc.		
County(ies)	San Bernardino			
12/04/2014	Redlands Senior Center Redlands, CA	ICLS Services	Seniors	40 1.5
12/04/2014	Redlands Senior Center Redlands, CA	East Valley Regional Council: ICLS Services / Consumer Issues	Seniors	25 2
10/20/2014	Ontario Senior Center Ontario, CA	Health & Resource Fair	Seniors	290 3
10//02/201	Yucaipa Senior Center Yucaipa, CA	Senior Health Fair	Seniors 60 and older	80 5.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	4
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	12
	•
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2014-2015

Quarter: 2 PSA: 21

Total Unduplicated Client Count for Quarter: 91

Total Cases Closed in Quarter: 122

Total Units of Service for Quarter (Unit=1 Hour): 589

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 29 65-74: 34 Caucasian: 74 75-84: African American: 21 85+: 7 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 91 **CLIENT GENDER** Cambodian: Male: 24 Chinese: Female: 67 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 91 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 22 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 44 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 2 Race Unknown/Some Other Race: Limited English: 10 Client Declined to Provide Information: 0 Rural: 36 Total: 91 Greatest Economic Need (Minority): 28

Fiscal Year: 2014-2015

Quarter: 2 PSA: 21

Greatest Economic Need (Non-Minority): 10

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 23

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		9	11	3	0	
A2. Contracts/Warranties:		10	12	2	0	
A3. Other Consumer/Finance:		2	0	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	1	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	6	4	0	
C2. Conservatorship:		1	1	0	0	
C3. Other Family:		1	4	1	0	
HEALTH/COMMUNITY BASED CARE				-		
D1. Medi-Cal/Medicaid:		5	3	1	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		1	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		11	7	3	1	

Fiscal Year: 2014-2015 PSA: 21 Quarter: 2 5 E2. Real Property: Home loans/ 4 1 Foreclosure/Reverse Mortgages: E3. Other Housing: 4 0 **INCOME MAINTENANCE** 0 F1. Social Security: 1 F2. Supplemental Security Income (SSI): 2 2 3 1 0 F3. Pensions/Retiree Benefits: 0 0 0 0 F4. Other Income Maintenance: 10 **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 G3. Other Individual Rights: 2 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 15 11 26 0 H2. Advance Health Care Directives (AHCD): 0 1 1 0 H3. Financial Powers of Attorney: 0 2 1 0 H4. Other Miscellaneous: 4 0 1 0 **TOTAL CASES OPENED IN QUARTER:** 94 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 89 29 4 TOTAL ESTIMATED CASE WORK HOURS SPENT: 589 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA** TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 2 PSA: 21

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0	
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0	

Fiscal Year: 2014-2015

Quarter: 2 PSA: 22

Total Unduplicated Client Count for Quarter: 611

Total Cases Closed in Quarter:

588

Total Units of Service for Quarter (Unit=1 Hour): 1888

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	196	Two or More Races:	10
65-74:	261	Caucasian:	353
75-84:	123	African American:	32
85+:	31	Native American/Native Alaskan:	5
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	611	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	237	Chinese:	3
Female:	374	Filipino:	13
Client Declined to Provide Information:	0	Japanese:	2
Total:	611	Korean:	10
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	0	Vietnamese:	39
Homebound:	0	Guamanian:	1
Lives Alone:	397	Hawaiian:	0
Institutionalized:	13	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	7
Limited English:	86	Race Unknown/Some Other Race:	136
Rural:	0	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	150	Total:	611

Fiscal Year: 2014-2015

Quarter: 2 PSA: 22

Greatest Economic Need (Non-Minority): 109

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Prol		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		113	58	0	1
A2. Contracts/Warranties:		20	15	22	0
A3. Other Consumer/Finance:		11	10	1	0
EMPLOYMENT					
B1. Discrimination:		2	1	0	0
B2. Other Employment:		32	28	3	1
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		37	29	3	1
C2. Conservatorship:		13	8	0	8
C3. Other Family:		16	14	0	2
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		18	19	4	0
D2. Medicare:		24	20	3	0
D3. Other Health/Community Based Care:		37	27	7	0
HOUSING					-
E1. Landlord-Tenant (Subsidized or Private Housing):		152	107	24	4

Fiscal Year: 2014-2015

Quarter: 2	PSA:	22			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		25	15	2	0
E3. Other Housing:		27	20	1	0
INCOME MAINTENANCE					
F1. Social Security:		23	17	5	0
F2. Supplemental Security Income (SSI):		15	9	8	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		10	10	1	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		2	2	0	0
G3. Other Individual Rights:		15	12	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		33	34	0	0
H2. Advance Health Care Directives (AHCD)	: [12	8	1	0
H3. Financial Powers of Attorney:		0	0	0	0
H4. Other Miscellaneous:		30	20	2	0
TOTAL CASES OPENED IN QUAR	TER:	667	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
	ľ		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			483	87	18
TOTAL ESTIMATED CASE WORK	(HOUR	S SPENT:	1846		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Date Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 22

Provider Name:	Legal Aid Society	of Orange County			
County(ies)	Orange				
12/14/14	Irvine	Clinic in the Park	Community	50	4
11/23/14	Santa Ana	Community Event	Community	2500	5
11/8/14	Anaheim	Senior Expo	Seniors	150	6
10/15/14	Yorba Linda	Resource Fair	Seniors	100	4
10/17/14	Fullerton	Multicultural Fair	Seniors	23	3
10/11/14	Garden Grove	Health Expo	Seniors	150	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

	INFORM	MATION ON COMMUNITY LEGAL EDUCAT	TION PROGRAMS/ACTIVITIE	
Date	Date Location Topic (If Applicable)		Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Legal Aid Society	of Orange County		
County(ies)	Orange			
12/12/14	Buena Park	Medicare/Medi-Cal	Seniors & Disabled	25 2
12/9/14	Santa Ana	Medi-Cal Estate Recovery	Seniors	30 2
10/24/14	Fountain Valley	Advanced Health Care Directives	Vietnamese	30 3
10/23/14	Los Alamitos	Medi-Cal	Community	20 1
10/15/14	Westminster	Medicare/Medi-Cal	Vietnamese	30 2
10/14/14	Fullerton	Medi-Cal	Community	20 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2014-2015

Quarter: 2 PSA: 23

Total Unduplicated Client Count for Quarter: 679

Total Cases Closed in Quarter: 778

Total Units of Service for Quarter (Unit=1 Hour): 1169

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	158	Two or More Races:	7
65-74:	289	Caucasian:	565
75-84:	230	African American:	53
85+:	101	Native American/Native Alaskan:	6
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	778	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	236	Chinese:	7
Female:	542	Filipino:	22
Client Declined to Provide Information:	0	Japanese:	4
Total:	778	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	1
Frail/Disabled:	394	Vietnamese:	1
Homebound:	23	Guamanian:	0
Lives Alone:	484	Hawaiian:	0
Institutionalized:	17	Samoan:	1
Suspected Victim of Elder Abuse/Exploitation:	10	Other Asian/Pacific Islander:	5
Limited English:	33	Race Unknown/Some Other Race:	4
Rural:	1	Client Declined to Provide Information:	2
Greatest Economic Need (Minority):	111	Total:	679

Fiscal Year: 2014-2015

Quarter: 2 PSA: 23

Greatest Economic Need (Non-Minority): 320

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 99

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				SES CLOSED IN QUAR ed by Case Closing Code &	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		21	18	3	0
A2. Contracts/Warranties:		54	39	15	0
A3. Other Consumer/Finance:		27	23	4	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		4	4	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		30	26	4	0
C2. Conservatorship:		3	3	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		15	14	1	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		3	2	1	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		135	112	23	0

Fiscal Year: 2014-2015

FISCAL YEAR: 2014-2015	PSA:	23			
Quarter: 2	PSA.	23			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		41	28	13	0
E3. Other Housing:		38	28	10	0
INCOME MAINTENANCE					
F1. Social Security:		35	28	7	0
F2. Supplemental Security Income (SSI):		8	8	0	0
F3. Pensions/Retiree Benefits:		5	4	1	0
F4. Other Income Maintenance:		8	7	1	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:		17	13	4	0
G3. Other Individual Rights:		95	88	7	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		143	91	52	0
H2. Advance Health Care Directives (AHCD): [9	2	7	0
H3. Financial Powers of Attorney:		48	25	23	0
H4. Other Miscellaneous:		35	30	5	0
TOTAL CASES OPENED IN QUAR	RTER:	778	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			597	181	0

TOTAL ESTIMATED CASE WORK HOURS SPENT:

1140

Date Location (If Applicable) DUTREACH/COMMUNITY EDUCATION ACTIVITIES Type of Outreach Activity Outreach Outreac

Fiscal Year: 2014-2015

Quarter: 2 PSA: 23

Provider Name:	Elder Law & Advocacy	′			
County(ies)	San Diego				
12/10/14	San Marcos Library Presentation	Critical Legal Issues for Seniors	Seniors 60+	26	4.5
12/08/14	AIS Advisory Council	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	AIS Advisory Council members	40	2
12/05/14	Gary and Mary West Wellness Center	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	Seniors 60+	7	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

	INFORMA	TION ON COMMUNITY LEGAL EDUCAT	TON PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Elder Law & Advocad	су		
County(ies)	San Diego			
11/21/14	Gary and Mary West Wellness Center	Elder Law, Senior Legal Services	Seniors 60+	18 5
11/06/14	Joslyn Senior Center	Critical Legal Issues for Seniors	Seniors 60+	12 5
10/17/14	Gary and Mary West Wellness Center	Elder Law, Senior Legal Services	Seniors 60+	85 4
	San Diego Center for the Blind	Conservatorships, Wills and Elder Abuse and Scams	Seniors 60+	10 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2014-2015

Quarter: 2 PSA: 24

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 76

Total Units of Service for Quarter (Unit=1 Hour): 121

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 18 65-74: 30 Caucasian: 73 75-84: African American: 20 85+: Native American/Native Alaskan: 8 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 76 **CLIENT GENDER** Cambodian: Male: 34 Chinese: Female: 42 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 76 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 45 Guamanian: 0 Homebound: 1 Hawaiian: 0 Lives Alone: 43 Samoan: Institutionalized: 0 1 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 1 Race Unknown/Some Other Race: Limited English: 1 51 Client Declined to Provide Information: 0 Rural: 76 Total: 76 Greatest Economic Need (Minority): 56

Fiscal Year: 2014-2015

PSA:	24
	PSA:

Greatest Economic Need (Non-Minority): 20

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 54

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		0	0	0	O	
A2. Contracts/Warranties:		7	5	1	1	
A3. Other Consumer/Finance:		2	2	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY				•		
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE	,			'		
D1. Medi-Cal/Medicaid:		0	0	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		1	1	0	0	
HOUSING	1				-	
E1. Landlord-Tenant (Subsidized or Private Housing):		3	3	0	0	

Fiscal Year: 2014-2015						
Quarter: 2	PSA:	24				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		1	0	1		
E3. Other Housing:		2	1	1		
INCOME MAINTENANCE						
F1. Social Security:		0	0	0		
F2. Supplemental Security Income (SSI):	Г	0	0	0		
F3. Pensions/Retiree Benefits:		0	0	0		
F4. Other Income Maintenance:	Г	0	0	0		
INDIVIDUAL RIGHTS				-		
G1. Immigration/Naturalization:		0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	Г	2	2	0		
G3. Other Individual Rights:	Г	0	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	Г	15	7	8		
H2. Advance Health Care Directives (AHCI)): [2	0	2		
H3. Financial Powers of Attorney:		4	1	3		
H4. Other Miscellaneous:		37	27	10		
TOTAL CASES OPENED IN QUA	RTER:	76	TOTAL CASES CLOS	LOSED IN QUARTER BY CASE CLOSED CODE		
	ŗ		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			49	26		
TOTAL ESTIMATED CASE WOR	RK HOUR	S SPENT:	116			
OUT	TREACH/	COMMUNITY ED	DUCATION ACTIVITIES I	DATA		
TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTF	REACH A	CTIVITY HOURS	IN THE QUARTER:	0		
INFORMATION	ON COM	MUNITY I FGAL	FDUCATION PROGRAM	/IS/ACTIVITIE		

Fiscal Year: 2014-2015

Quarter: 2 PSA: 24

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Elder Law & Advoca	су		
County(ies)	Imperial			
10/23/14	Imperial Valley ROP	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	Seniors 60+	122 4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

Fiscal Year: 2014-2015

PSA: 25 Quarter: 2

> Total Unduplicated Client Count for Quarter: 268 307

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 2414

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	38	Two or More Races:	1		
65-74:	88	Caucasian:	169		
75-84:	69	African American:	62		
85+:	73	Native American/Native Alaskan:	0		
Client Declined to Provide Information:	0	Asian/Pacific Islander			
Total:	268	Asian Indian:	0		
CLIENT GENDER		Cambodian:	0		
Male:	91	Chinese:	0		
Female:	175	Filipino:	1		
Client Declined to Provide Information:	2	Japanese:			
Total:	268	Korean:	0		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	117	Vietnamese:	0		
Homebound:	6	Guamanian:	0		
Lives Alone:	120	Hawaiian:	0		
Institutionalized:	3	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	10	Other Asian/Pacific Islander:	7		
Limited English:	62	Race Unknown/Some Other Race:	21		
Rural:	0	Client Declined to Provide Information:	7		
Greatest Economic Need (Minority):	140	Total:	268		

Fiscal Year: 2014-2015

Quarter: 2 PSA: 25

Greatest Economic Need (Non-Minority): 133

Greatest Economic Need (Minority Status Unknown): 128

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		26	16	5	1		
A2. Contracts/Warranties:		3	3	0	0		
A3. Other Consumer/Finance:		7	5	4	0		
EMPLOYMENT							
B1. Discrimination:		0	0	0	0		
B2. Other Employment:		10	9	3	1		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	1	0	0		
C2. Conservatorship:		15	5	16	1		
C3. Other Family:		0	0	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		3	2	1	0		
D2. Medicare:		3	1	0	0		
D3. Other Health/Community Based Care:		6	4	2	2		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		23	20	4	0		

Fiscal Year: 2014-2015

Date

Location

(If Applicable)

Quarter: 2	PSA:	25			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		11	15	4	0
E3. Other Housing:		3	2	0	0
INCOME MAINTENANCE					
F1. Social Security:		8	7	1	1
F2. Supplemental Security Income (SSI):		13	6	1	2
F3. Pensions/Retiree Benefits:		0	0	1	0
F4. Other Income Maintenance:		3	5	1	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		1	2	0	0
G3. Other Individual Rights:		83	14	4	70
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		26	15	11	0
H2. Advance Health Care Directives (AHCD):	29	4	17	0
H3. Financial Powers of Attorney:		0	0	0	0
H4. Other Miscellaneous:		13	15	2	1
TOTAL CASES OPENED IN QUAF	TER:	289	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			151	77	79
TOTAL ESTIMATED CASE WOR	K HOURS	SPENT:	2402		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Est # of Est. Outreach People Hours Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 25

Provider Name:	Bet Tzedek				
County(ies)	Los Angeles				
10/7/2014		Pro bono training on SSI issues and appealing Holocaust reparations issues.	Seniors	13	6
10/7/2014		[Pro Bono] Training to Latham and O'Melveny on SSI/Reparations Advocacy	Seniors	10	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	2
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	12
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2014-2015

Quarter: 2 PSA: 26

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 61

Total Units of Service for Quarter (Unit=1 Hour): 293

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 16 65-74: 22 Caucasian: 75-84: African American: 11 85+: 5 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 54 **CLIENT GENDER** Cambodian: Male: 20 Chinese: Female: 34 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 54 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 38 Guamanian: 0 Homebound: 2 Hawaiian: 0 Lives Alone: 33 Samoan: Institutionalized: 0 Other Asian/Pacific Islander: 1 Suspected Victim of Elder Abuse/Exploitation: 3 Race Unknown/Some Other Race: Limited English: 4 2 Client Declined to Provide Information: 0 Rural: 54 Total: 54 Greatest Economic Need (Minority):

Fiscal Year: 2014-2015

Quarter: 2	PSA:	26
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Greatest Economic Need (Non-Minority): 45

Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)			ES CLOSED IN QUART d by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		0	0	0	0
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		9	8	2	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		1	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		3	2	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		4	0	0	0
D2. Medicare:		2	1	0	0
D3. Other Health/Community Based Care:		3	1	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		21	23	5	1

Fiscal Year: 2014-2015

Quarter: 2	PSA:	26			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		3	1	0	0
E3. Other Housing:		4	5	0	0
INCOME MAINTENANCE					
F1. Social Security:		4	3	0	0
F2. Supplemental Security Income (SSI):		3	1	1	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		1	0	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		1	1	1	0
G2. Elder Abuse/Neglect/Exploitation:		1	1	0	0
G3. Other Individual Rights:		2	2	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		0	0	0	0
H2. Advance Health Care Directives (AHCD)):	0	0	0	0
H3. Financial Powers of Attorney:		2	0	0	0
H4. Other Miscellaneous:		1	1	0	0
TOTAL CASES OPENED IN QUAI	RTER:	65	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
	•		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			51	9	1
TOTAL ESTIMATED CASE WOR	K HOURS	SPENT:	285		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Date Groups Targeted By Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 26

Provider Name:	Legal Services of Nort	hern California			
County(ies)	Lake and Mendocino				
10/8/2014	Webinar	Webinar Presentation to Senior Centers & Other Senior Service Providers re Our Services	Senior Service Providers	12	2
10/4/2014	Ukiah	Table at Northern Circle frye bread cook	The Public	20	4
10/2/2014	Willits	Presentation to APS re Our Services	APS/Senior Services	15	1.6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

1 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

1 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

1 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

1 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 2 PSA: 27

Total Unduplicated Client Count for Quarter: 268

Total Cases Closed in Quarter: 427

Total Units of Service for Quarter (Unit=1 Hour): 591

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 58 65-74: 44 Caucasian: 251 75-84: African American: 56 1 85+: Native American/Native Alaskan: 33 Client Declined to Provide Information: 77 Asian/Pacific Islander Total: Asian Indian: 268 **CLIENT GENDER** Cambodian: Male: 78 Chinese: Female: 190 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 268 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 73 Guamanian: 0 Homebound: 23 Hawaiian: 0 Lives Alone: 68 Samoan: Institutionalized: 0 5 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 12 Race Unknown/Some Other Race: Limited English: 16 34 Client Declined to Provide Information: 0 Rural: 92 Total: 268 Greatest Economic Need (Minority): 0

Fiscal Year: 2014-2015

PSA:	27
	PSA:

3 Greatest Economic Need (Non-Minority): 148

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)		ES CLOSED IN QUAR d by Case Closing Code &	-
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	11	2	0
A2. Contracts/Warranties:	7	5	1	0
A3. Other Consumer/Finance:	12	11	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	9	8	2	0
C3. Other Family:	5	5	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	7	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	8	1	0

Fiscal Year: 2014-2015

Date

Location

(If Applicable)

Quarter: 2	PSA:	27			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		11	11	0	0
E3. Other Housing:		6	5	0	0
INCOME MAINTENANCE					
F1. Social Security:		4	4	0	0
F2. Supplemental Security Income (SSI):		2	2	0	0
F3. Pensions/Retiree Benefits:		2	2	0	0
F4. Other Income Maintenance:		9	9	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		3	3	0	0
G3. Other Individual Rights:		28	18	11	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		145	134	15	0
H2. Advance Health Care Directives (AHCD)	: [56	46	13	0
H3. Financial Powers of Attorney:		61	52	13	0
H4. Other Miscellaneous:		1	21	0	0
TOTAL CASES OPENED IN QUAR	TER:	397	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			366	61	0
TOTAL ESTIMATED CASE WORK	(HOURS	S SPENT:	542		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Est # of Est. Outreach People Hours Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 27

rovider Name:	COUNCIL ON AGING			
County(ies)	SONOMA			
10/14, 11/	Council on Aging Large Conference Room, Santa Rosa,	Legal Clinic (attorney-mk)	Seniors	0
10/21, 11/	Russian River Senior Resource Center, Guerneville, CA	Legal Clinic (attorney-mk)	Seniors	0
12/18	Sebastopol Senior Center	Legal Clinic (attorney-mk)	Seniors	0
10/13, 11/	Petaluma Senior Center	Legal Clinic (attorney-mk)	Seniors	0
10/13, 11/	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	0
11/18, 12/	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	0
11/4, 12/2	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 17

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 37

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hou
rovider Name:	COUNCIL ON AGING			
County(ies)	SONOMA			
12/11/14	Council on Aging, 30 Kawana Springs, Santa Rosa, CA	"Bankruptcy" Legal Seminar, with Steve Olsen, Esq.	Seniors 60+	6

Fiscal Year: 2014-2015

Quarter: 2 PSA: 27

11/20/14	Council on Aging, 30 Kawana Springs, Santa Rosa, CA	"Trust Administration" Legal Seminar, with Roy Johnston, Esq.	Seniors 60+		32	3
11/12/14	Friends House, Santa Rosa, CA	Estate Planning Workshop, with Paul Miller, Esq.	Seniors 60+, unable to travel to COA		22	3
10/28/15	Marriott Hotel, Santa Rosa	"Probate Boot Camp" with Paul Miller, Esq.	Estate Planning Attorneys, National Business Institute conference		20	0
10/23/14	PEP Housing, 400 Casa Grande, Petaluma, CA	"End of Life and Estate Planning", Maria Keene, Esq.	Seniors 60+, Unable to travel to COA		11	0
10/22/14	Council on Aging, 30 Kawana Springs Road, Santa Rosa, CA	"Elder and Dependent Abuse Seminar" with Ryan Thomas, Esq. and Aisha Richards, MSW with APS – Multidisciplinary Program	Seniors 60+		6	3
10/20/14	YMCA, Santa Rosa, California	YMCA presentation on estate planning basics with Paul Miller, Esq.	Seniors 60+		10	3
10/14/14	Santa Rosa Junior College, Santa Rosa	"Death, Aging and Dying" with Paul Miller, Esq.	Students in Psych 56 class	3	30	0
10/9/14	Kaiser Permanente, Santa Rosa	"Estate Planning and Health Care Directives" with Paul Miller, Esq.	Seniors	7	25	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2014-2015

PSA: 28 Quarter: 2

> Total Unduplicated Client Count for Quarter: 126 180

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1038

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	48	Two or More Races:	0			
65-74:	34	Caucasian:	57			
75-84:	30	African American:	46			
85+:	14	Native American/Native Alaskan:	3			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	126	Asian Indian:	0			
CLIENT GENDER		Cambodian:	0			
Male:	61	Chinese:	3			
Female:	65	Filipino:	4			
Client Declined to Provide Information:	0	Japanese:	0			
Total:	126	Korean:	0			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	47	Vietnamese:	0			
Homebound:	1	Guamanian:	0			
Lives Alone:	46	Hawaiian:	0			
Institutionalized:	7	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	1	Other Asian/Pacific Islander:	3			
Limited English:	9	Race Unknown/Some Other Race:	9			
Rural:	1	Client Declined to Provide Information:	1			
Greatest Economic Need (Minority):	27	Total:	126			

Fiscal Year: 2014-2015

Quarter: 2	PSA:	28		
Greatest Economic Need (Non-Minority):		8		

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		6	9	7	1		
A2. Contracts/Warranties:		0	1	2	0		
A3. Other Consumer/Finance:		6	6	4	1		
EMPLOYMENT							
B1. Discrimination:		0	1	0	0		
B2. Other Employment:		1	1	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	1	0		
C2. Conservatorship:		0	0	1	0		
C3. Other Family:		4	4	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		4	3	3	0		
D2. Medicare:		3	2	1	0		
D3. Other Health/Community Based Care:		5	2	2	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		57	55	11	8		

Fiscal Year: 2014-2015

Quarter: 2	PSA:	28			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		8	7	1	0
E3. Other Housing:		4	5	1	0
INCOME MAINTENANCE					
F1. Social Security:		1	0	1	1
F2. Supplemental Security Income (SSI):	3	2	1	0
F3. Pensions/Retiree Benefits:		0	0	1	0
F4. Other Income Maintenance:		3	2	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation	n:	0	1	0	1
G3. Other Individual Rights:		1	1	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		16	5	19	0
H2. Advance Health Care Directives	(AHCD):	1	0	4	0
H3. Financial Powers of Attorney:		2	0	0	0
H4. Other Miscellaneous:		1	1	0	0
TOTAL CASES OPENED IN	QUARTER:	126	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			108	60	12

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Groups Targeted By Outreach Type of Outreach Activity Date Location Est # of Est. People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 28

vider Name:	Legal Services	of Northern California			
County(ies)	Solano				
12/3/14	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	4	
11/5/14	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	3	
10/30/14	Vallejo	Outreach at Jesse Bethel	Seniors & Family	19	
10/23/14	Fairfield	Project Homeless Outreach	Seniors	40	
10/21/14	Vacaville	Outreach Clinic at Vacaville Public Library	Seniors	3	
10/21/14	Fairfield	Outreach Clinic at Senior Center	Seniors	2	
10/16/14	Dixon	Outreach Dixon Stand Down-Day 3	Seniors	20	
10/15/14	Dixon	Outreach Dixon Stand Down-Day 2	Seniors	10	
10/14/14	Dixon	Outreach Dixon Stand Down-Day 1	Seniors	28	
10/01/14	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	4	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 36

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE						
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours		
Provider Name:	Legal Services of N	lorthern California				
County(ies)	Solano					
11/13/14	Florence Douglas Senior Center	Senior Ropundtable - LL	Seniors & Advocates	15 2		
7/3/14	Vallejo	Debtor Rights Presentation at Florence Douglas Center	Vallejo Seniors	12 5		
10/16/14	Solano County	Senior Povert Summit Meeting and Prep BS	Senior Povert Summit	20 6		

Fiscal Year: 2014-2015

Quarter: 2 PSA: 28

10/16/14	Solano County	Senior Povert Summit Meeting Prep & Presentation - AV	Senior Povert Summit	20	
10/20/14	Fairfield	Housing Element Comments & Meeting	Seniors & Solano Residents	30	
10/21/14	Vallejo	Debtor Rights Presentation at Florence Douglas Center	Vallejo Seniors	12	
10/2/14	Vacaville	Trust Presentation	Seniors	10	
11/11/14	Solano County	Presentation Reentry Issues in Housing and Public Benefits	Seniors	12	
Weekly	LSNC Vallejo Office	About 13 Unlawful Detainer Eviction Defense Clinics	Senior Tenants facing eviction	13	
11/13/14	Florence Douglas Senior Center	Senior Ropundtable - AV	Seniors & Advocates	15	
12/2/14	Vallejo	Wills and Trust Presentation Florence Douglas	Vallejo Seniors	10	
12/2/14	Fairfield	Fair Housing Training at Senior Manor	Fairfield Seniors	14	
12/3/14	Solano County	Meeting & Prep for Solano County Senior Issues	Senior Coalition	20	
12/22/14	Suisun City	Housing Element Comments & Meeting	Seniors & Solano Residents	30	
12/22/14	Solano County	Presentation on Domestic Violence Issues in Housing	Solano Family Violence Prevention Center	20	
11/7/14	Solano County	Meetin & Prep for Solano County Senior Issues	Senior Coalition	20	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 28

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 75

Fiscal Year: 2014-2015

Quarter: 2 PSA: 29

Total Unduplicated Client Count for Quarter: 394

Total Cases Closed in Quarter: 979

Total Units of Service for Quarter (Unit=1 Hour): 1447

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	59	Two or More Races:	3		
65-74:	169	Caucasian:	376		
75-84:	123	African American:	0		
85+:	37	Native American/Native Alaskan:	1		
Client Declined to Provide Information:	6	Asian/Pacific Islander			
Total:	394	Asian Indian:	0		
CLIENT GENDER		Cambodian:	0		
Male:	159	Chinese:	1		
Female:	235	Filipino:	1		
Client Declined to Provide Information:	0	Japanese:	4		
Total:	394	Korean:	2		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	42	Vietnamese:	0		
Homebound:	2	Guamanian:	0		
Lives Alone:	118	Hawaiian:	0		
Institutionalized:	0	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	6	Other Asian/Pacific Islander:	0		
Limited English:	0	Race Unknown/Some Other Race:	6		
Rural:	394	Client Declined to Provide Information:	0		
Greatest Economic Need (Minority):	1	Total:	394		

Fiscal Year: 2014-2015

A: 29

Greatest Economic Need (Non-Minority):	167
Greatest Economic Need (Minority Status Unknown):	11

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				es CLOSED IN QUAR d by Case Closing Code &	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		7	5	1	0
A2. Contracts/Warranties:		5	3	2	0
A3. Other Consumer/Finance:		103	101	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		3	3	0	0
C2. Conservatorship:		3	3	0	0
C3. Other Family:		13	13	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		12	9	1	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING	•				-
E1. Landlord-Tenant (Subsidized or Private Housing):		11	9	1	0

Fiscal Year: 2014-2015

Quarter: 2 PS	SA:	29			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		27	15	25	0
E3. Other Housing:		11	11	0	0
INCOME MAINTENANCE					
F1. Social Security:		1	0	1	0
F2. Supplemental Security Income (SSI):		2	2	0	0
F3. Pensions/Retiree Benefits:		3	3	0	0
F4. Other Income Maintenance:		9	5	1	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		9	3	3	2
G3. Other Individual Rights:		2	2	0	C
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		265	121	187	0
H2. Advance Health Care Directives (AHCD):		184	62	159	0
H3. Financial Powers of Attorney:		184	58	163	0
H4. Other Miscellaneous:		5	5	0	0
TOTAL CASES OPENED IN QUARTE	ER:	859	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE
	,	obs	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			433	544	2
TOTAL ESTIMATED CASE WORK I	HOURS S	PENT:	1435		
OUTRE	EACH/CON	MUNITY E	DUCATION ACTIVITIES	DATA	
TOTAL # OF SPECIAL O	UTREACH	ACTIVITIES	S IN THE QUARTER:	0	
TOTAL ESTIMATED # OF SPECIAL OUTREA	ACH ACTIV	ITY HOUR	S IN THE QUARTER:	0	
INFORMATION ON	COMMUI	NITY LEGAL	EDUCATION PROGRAI	MS/ACTIVITIE	

Fiscal Year: 2014-2015

Quarter: 2 PSA: 29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Senior Legal Services			
County(ies)	El Dorado			
11/20/14	White Rock Road Church	Long Term Care Planning	Seniors	50 3
11/17/14	South Lake Tahoe Senior Ctr.	Rights & Responsibilities of Health Care Agent	Seniors	26 3
10/15/14	Gold Country Retirement Center	Health Care Directives	Seniors	50 3
10/7/14	El Dorado Hills Senior Center	Estate Planning (Wills/Trusts)	Seniors	51 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2014-2015

Quarter: 2 PSA: 30

Total Unduplicated Client Count for Quarter: 199

Total Cases Closed in Quarter: 164

Total Units of Service for Quarter (Unit=1 Hour): 707

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	38	Two or More Races:	0			
65-74:	92	Caucasian:	175			
75-84:	46	African American:	12			
85+:	23	Native American/Native Alaskan:	2			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	199	Asian Indian:	4			
CLIENT GENDER		Cambodian:	0			
Male:	65	Chinese:	0			
Female:	134	Filipino:	0			
Client Declined to Provide Information:	0	Japanese:	0			
Total:	199	Korean:	0			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	55	Vietnamese:	0			
Homebound:	1	Guamanian:	0			
Lives Alone:	56	Hawaiian:	0			
Institutionalized:	0	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	28	Other Asian/Pacific Islander:	3			
Limited English:	4	Race Unknown/Some Other Race:	0			
Rural:	0	Client Declined to Provide Information:	3			
Greatest Economic Need (Minority):	5	Total:	199			

Fiscal Year: 2014-2015

Quarter: 2 PSA: 30

Greatest Economic Need (Non-Minority): 22

Greatest Economic Need (Minority Status Unknown): 28

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				SES CLOSED IN QUAR ed by Case Closing Code &	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		4	2	5	0
A2. Contracts/Warranties:		19	6	12	0
A3. Other Consumer/Finance:		5	5	3	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		1	0	1	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	1	0
C2. Conservatorship:		6	6	0	0
C3. Other Family:		6	6	0	0
HEALTH/COMMUNITY BASED CARE				-	
D1. Medi-Cal/Medicaid:		2	2	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		1	2	2	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		22	15	5	0

Fiscal Year: 2014-2015

Quarter: 2	PSA:	30			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		19	7	5	0
E3. Other Housing:		2	3	1	0
INCOME MAINTENANCE					
F1. Social Security:		9	4	1	0
F2. Supplemental Security Income (SSI):		1	0	1	0
F3. Pensions/Retiree Benefits:	Г	0	0	1	0
F4. Other Income Maintenance:		0	0	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	Г	25	5	0	1
G3. Other Individual Rights:		0	0	1	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		33	18	11	0
H2. Advance Health Care Directives (AHCD)): [2	1	2	0
H3. Financial Powers of Attorney:	Γ	11	3	6	1
H4. Other Miscellaneous:		31	18	1	0
TOTAL CASES OPENED IN QUAR	RTER:	199	TOTAL CASES CLOS	SED IN QUARTER BY C	ASE CLOSED CODE
	,	133	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			103	59	2
TOTAL ESTIMATED CASE WOR	K HOUR	S SPENT:	644		

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA									
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES									
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours					

Fiscal Year: 2014-2015

Quarter: 2 PSA: 30

Provider Name:	Dor v' Dor Senior Advocacy Network							
County(ies)	Stanislaus							
10/17	Modesto Ctr Plaza	Healthy Aging Fall Seminar	Seniors	300	6			
11/20	Catholic Charities	SEAPA Meeting	Senior Orgs	20	1.5			
10/24	Riverbank Sr. Ctr	SEAPA Safe Seminar	Seniors	75	2			
10/15	St. Stansislaus Churc	SEAPA Quarterly Luncheon	Senior Workers	50	2			

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE								
Date	Location Topic (If Applicable)		Targeted Audience	Est # of Est. Participants Hours				
Provider Name:	Dor v' Dor Senio	r Advocacy Network						
County(ies)	Stanislaus							
11/18	Turlock	MSW Advisory Committee	MSW's	7 2.5				
11/20-11/2	Monterey	Elder Abuse/Elder Law	Attorneys in Elder Law	250 48				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 51

Fiscal Year: 2014-2015

CLIENT AGE

Institutionalized:

Limited English:

Rural:

Suspected Victim of Elder Abuse/Exploitation:

Greatest Economic Need (Minority):

Quarter: 2 PSA: 31

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 56

Total Units of Service for Quarter (Unit=1 Hour): 499

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER CLIENT RACE Two or More Races: Caucasian:

60-64: 65-74: 22 75-84: African American: 15 85+: 6 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 45 **CLIENT GENDER** Cambodian: Male: 14 Chinese: Female: 31 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 45 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 18 Guamanian: 0 Homebound: 1 Hawaiian: 0 Lives Alone: 26

2

8

7

22

20

Samoan:

Total:

Other Asian/Pacific Islander:

Client Declined to Provide Information:

Race Unknown/Some Other Race:

0

0

19

0

47

Fiscal Year: 2014-2015

Quarter: 2	PSA:	31
Greatest Economic Need (Non-Minority):		12
Greatest Economic Need (Minority Status	s Unknown):	0
CLIENT ETHNICITY		
Hispanic/Latino:		19

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE		_			
A1. Bankruptcy/Debt Collection:	1	Ī	0	2	0
A2. Contracts/Warranties:	0	Ī	0	0	0
A3. Other Consumer/Finance:	1	ſ	0	0	0
EMPLOYMENT					
B1. Discrimination:	0	Ī	0	0	0
B2. Other Employment:	0	Ī	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0		0	0	0
C2. Conservatorship:	0	Ī	0	0	0
C3. Other Family:	0	Ī	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	ſ	0	0	0
D2. Medicare:	0	Ī	0	0	0
D3. Other Health/Community Based Care:	0	ſ	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1	Ī	0	0	0

Fiscal Year: 2014-2015 PSA: 31 Quarter: 2 E2. Real Property: Home loans/ 3 0 0 Foreclosure/Reverse Mortgages: E3. Other Housing: 0 1 2 **INCOME MAINTENANCE** 0 0 F1. Social Security: 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 1 0 0 F4. Other Income Maintenance: 0 **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 2 0 G3. Other Individual Rights: 1 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 7 12 18 0 H2. Advance Health Care Directives (AHCD): 0 12 11 0 H3. Financial Powers of Attorney: 12 12 1 0 2 H4. Other Miscellaneous: 2 0 0 **TOTAL CASES OPENED IN QUARTER:** 57 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 14 41 TOTAL ESTIMATED CASE WORK HOURS SPENT: 499 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

Fiscal Year: 2014-2015

Quarter: 2 PSA: 31

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0	
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0	

Fiscal Year: 2014-2015

Quarter: 2 PSA: 32

Total Unduplicated Client Count for Quarter: 587

Total Cases Closed in Quarter: 667

Total Units of Service for Quarter (Unit=1 Hour): 1878

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	147	Two or More Races:	0		
65-74:	226	Caucasian:	526		
75-84:	137	African American:	31		
85+:	49	Native American/Native Alaskan:	1		
Client Declined to Provide Information:	28	Asian/Pacific Islander			
Total:	587	Asian Indian:	5		
CLIENT GENDER		Cambodian:	0		
Male:	208	Chinese:	4		
Female:	379	Filipino:	5		
Client Declined to Provide Information:	0	Japanese:	3		
Total:	587	Korean:	1		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	17	Vietnamese:	0		
Homebound:	2	Guamanian:	0		
Lives Alone:	257	Hawaiian:	0		
Institutionalized:	0	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	9	Other Asian/Pacific Islander:	1		
Limited English:	315	Race Unknown/Some Other Race:	10		
Rural:	275	Client Declined to Provide Information:	0		
Greatest Economic Need (Minority):	176	Total:	587		

Fiscal Year: 2014-2015

Quarter: 2 PSA: 32

Greatest Economic Need (Non-Minority): 437

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		5	2	2	0
A2. Contracts/Warranties:		10	6	3	1
A3. Other Consumer/Finance:		311	266	35	2
EMPLOYMENT					
B1. Discrimination:		1	0	1	0
B2. Other Employment:		6	2	3	1
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		27	17	13	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		17	2	5	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		6	2	4	0
D2. Medicare:		15	6	7	1
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING					-
E1. Landlord-Tenant (Subsidized or Private Housing):		40	22	17	2

Fiscal Year: 2014-2015

Quarter: 2	PSA:	32			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		14	10	3	1
E3. Other Housing:		6	1	0	0
INCOME MAINTENANCE					
F1. Social Security:		17	6	11	0
F2. Supplemental Security Income (SSI):		14	2	12	0
F3. Pensions/Retiree Benefits:		2	4	12	0
F4. Other Income Maintenance:		5	0	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:		7	2	3	2
G3. Other Individual Rights:		10	7	9	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		70	47	23	0
H2. Advance Health Care Directives (AHCD)):	49	17	32	0
H3. Financial Powers of Attorney:		2	9	8	0
H4. Other Miscellaneous:		31	12	10	0
TOTAL CASES OPENED IN QUARTER: 667			TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
	r		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			444	213	10
TOTAL ESTIMATED CASE WOR	K HOURS	SDENT:	1870	•	•

TOTAL ESTIMATED CASE WORK HOURS SPENT:

1870

Date Location (If Applicable) DUTREACH/COMMUNITY EDUCATION ACTIVITIES Type of Outreach Activity Outreach Outreach Outreach Outreach Community EDUCATION ACTIVITIES Feet # of Est. People Hours Reached

Fiscal Year: 2014-2015

Quarter: 2 PSA: 32

·				
Provider Name:	Legal Services for Ser	niors		
County(ies)	Monterey			
5 Novemb	City of Seaside	Community Partnership for Youth – Program strategy	Grandparents & children	30 2
16 October	Monterey County Department of Social Services	AAA Presentation	County Employees	15 3.5
	TOTAL # OF SPE	CIAL OUTREACH ACTIVITIES IN THE QUA	ARTER: 2	
TOTAL ESTI		OUTREACH ACTIVITY HOURS IN THE QUA		
	INFORMA	TION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Legal Services for Se	niors		
County(ies)	Monterey			
17 Decemb	Legal Services for Seniors Offices	Legal Services for Seniors' veterans assistance	Legal services Office of the Army	3 2
		GAL EDUCATION PROGRAMS IN THE QUA		

Fiscal Year: 2014-2015

Quarter: 2 PSA: 33

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 91

Total Units of Service for Quarter (Unit=1 Hour): 347

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 21 65-74: 38 Caucasian: 69 75-84: African American: 12 10 85+: Native American/Native Alaskan: 10 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 81 **CLIENT GENDER** Cambodian: Male: 32 Chinese: Female: 49 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 81 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 30 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 44 Samoan: Institutionalized: 0 1 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 5 Race Unknown/Some Other Race: Limited English: 16 Client Declined to Provide Information: 0 Rural: 18 Total: 81 Greatest Economic Need (Minority): 35

Fiscal Year: 2014-2015

PSA:	33
	PSA:

Greatest Economic Need (Non-Minority): 17 0

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:		9	1	0
A2. Contracts/Warranties:		4	0	0
A3. Other Consumer/Finance:		4	0	0
EMPLOYMENT				
B1. Discrimination:		0	0	0
B2. Other Employment:		0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0
C2. Conservatorship:		0	0	0
C3. Other Family:		4	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	8	4	1

Fiscal Year: 2014-2015

Quarter: 2	PSA:	33			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		1	0	1	0
E3. Other Housing:		9	8	1	0
INCOME MAINTENANCE					
F1. Social Security:		7	7	2	0
F2. Supplemental Security Income (SSI):		4	4	2	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		4	2	1	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		5	3	1	2
G3. Other Individual Rights:		3	2	1	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		4	3	1	0
H2. Advance Health Care Directives (AHCD)):	10	5	4	0
H3. Financial Powers of Attorney:		1	2	0	0
H4. Other Miscellaneous:		0	0	0	0
TOTAL CASES OPENED IN QUAR	RTER:	81	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			68	20	3
TOTAL ESTIMATED CASE WOR	K HOURS	SPENT:	320		

TOTAL ESTIMATED CASE WORK HOURS SPENT:

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
		INFORMATION ON SPECIAL O	UTREACH ACTIVITIES				
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached			

Fiscal Year: 2014-2015

Quarter: 2 PSA: 33

Provider Name:	Greater Bakersfield L	egal Assistance, Inc.		
County(ies)	Kern			
10/28/15	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Safr Family Resource Fair at Delano High School.	Kern County Senior Population	25 5
10/23/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects to members of Kern River Valley Collaborative at the Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	30 4
10/21/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	9 7.5
10/18/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Aging & Adult Services Health Harvest Senior Resource Fair.	Kern County Senior Population	100 3.5
10/9/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Kern County Veteran's Stand Down at Stramler Park	Kern County Senior Population	50 4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 25

Fiscal Year: 2014-2015

Quarter: 2 PSA: 33

Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Greater Bakersfield L	egal Assistance, Inc.		
County(ies)	Kern			
12/5/15	Greater Bakersfield Legal Assistance, Inc	Gave legal education training to Volunteer Long Term Care Ombudsman regarding Durable Power of Attorney for Finances and Advanced Health Care Directives during their training for state certification.	Long Term Care Ombudsmen Volunteers in Certification Training	25 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2